PRACTICE GUIDELINES

2023 AAFP/IAAHPC Feline Hospice and Palliative Care Guidelines

Abstract: The '2023 AAFP/IAAHPC Feline Hospice and Palliative Care Guidelines' are authored by a Task Force of experts in feline hospice and palliative care convened by the American Association of Feline Practitioners and the International Association for Animal Hospice and Palliative Care. They emphasize the specialized communication skills and ethical considerations that

Palliative Care. They emphasize the specialized communication skills and ethical considerations that are associated with feline hospice and palliative care, with references to other feline practice guidelines for a more complete discussion of specific diseases, feline pain management best practices and cat friendly interactions. A comprehensive, multi-step hospice consultation allows for tailoring the approach to both the cat and the family involved in the care. The consultation includes establishing 'budgets of care', a concept that greatly influences what can be done for the individual cat. The Guidelines acknowledge that each cat and caregiver will be different in this regard; and establishing what is reasonable, practical and ethical for the individual cat and caregiver is important. A further concept of the 'care unit' is introduced, which is extrapolated from human hospice and palliative care, and encourages and empowers the caregiver to become a part of the cat's care every step of the way. Ethical considerations include a decision-making framework. The importance of comfort care is emphasized, and the latest information available about how to assess the quality of a cat's life is reviewed. Emotional health is as equally important as physical health. Hence, it is fundamental to recognize that compromised physical health, with pain and/or illness, impairs emotional health. A limited discussion on euthanasia is included, referring to the AAFP's End of Life Educational Toolkit for recommendations to help the caregiver and the veterinary professional ensure a peaceful passing and transition – one that reflects the best interests of the individual cat and caregiver.

Keywords: Quality of life; care unit; ethics; pain; chronic kidney disease; degenerative joint disease; cancer; end-of-life; palliative care; hospice care; budgets of care; euthanasia; grief; communication; evaluation; consultation; bond; comfort care

Introduction

Hospice and palliative care for cats address the physical, psychological (emotional) and social needs of patients with long-term and/or life-limiting diseases. Familiarity with best practices in communication skills, how to provide a hospice/palliative care consultation, and comfort care options is essential to meet the needs of feline patients and their caregivers. It is important to recognize that compromised physical health, which may include pain and/or illness, impairs emotional health. Bond-centered care, which meets the non-medical needs of people while simultaneously meeting the medical needs of their cats, protects, strengthens and honors the human-animal





bond, and is fundamental to reaching the goals of feline hospice and palliative care.

Hospice and palliative care definitions

Hospice and palliative care have been a growing field within veterinary medicine since the early 2000s. As human hospice and palliative care have evolved and the human–animal bond has strengthened over time, cat families have embraced similar end-of-life philosophies of care for their cats.

Hospice care Cats receive hospice care when they are diagnosed with a life-limiting illness and medical goals shift from curing a condition to focusing on a cat's comfort and quality of life (QOL). Feline hospice care addresses the physical, emotional and social needs of cats in the advanced stages of disease, while attending to caregivers' psychological, social and spiritual needs. Cats' and their caregivers' needs are best met by using a multidisciplinary healthcare team under the supervision of a licensed veterinarian.¹





Diane R Eigner VMD, MBA, CVPM, CHPV, CFV* Co-Chair The Cat Whispurrr, Barnegat, NJ, USA

Katrina Breitreiter DVM, DABVP (Feline)* Co-Chair South Austin Cat Hospital, Austin, TX, USA

Tyler Carmack DVM, CVA, CVFT, CHPV, CTPEP Caring Pathways USA, Hampton Roads Veterinary Hospice, Virginia Beach, VA, USA

Shea Cox DVM, CVPP, CHPV BluePearl Pet Hospice, Mars Veterinary Health, Temecula. CA. USA

Robin Downing
DVM, MS (Bioethics), DBe,
DAAPM, DACVSMR
The Downing Center for
Animal Pain Management,
Windsor. CO. USA

Sheilah Robertson BVMS (Hons), PhD, DACVAA, DECVAA, DACAW, DECAWBM (AWSEL), CVA, MRCVS Lap of Love Veterinary Hospice, Lutz, FL, USA

Ilona Rodan DVM, DABVP (Feline) Cat Behavior Solutions, Cat Care Clinic, Madison, WI. USA

*Corresponding authors: dreigner@ thecatwhispurrr.com kbreitreiter@ southaustincathospital.com



Honoring the human–animal bond is one of the central guiding principles of hospice and palliative care.

CONTENTS p	age
♦ Introduction	1
 Hospice and palliative care definitions 	1
- Unit of care	2
♣ Ethical considerations	2
- Bioethical principles	4
- Bioethical framework	4
♦ Communication	5
- Diverse roles of the veterinarian	5
- Guiding the caregiver through the	
palliative care consultation	6
 Relationship-centered care and 	
goals of care	6
 Caregiver's communication preferences 	7
♣ Five-step hospice and palliative care plan	7
- Step 1: Evaluation of the caregiver's	
needs, beliefs and goals for the cat	7
- Step 2: Education about the disease	
process and delivery of care	8
- Step 3: Development of a personalized	
plan for the cat and caregiver	9
 Step 4: Application of hospice or 	
palliative care techniques	9
 Step 5: Emotional support during the car 	e
process and after the death of the cat	9
Quality of life	10
 Validated QOL instruments 	10
- Other tools	11
◆ Comfort care	11
Impact of pain	11
 Recognition of pain 	11
 Modalities for pain mitigation (control) 	12
 Integrative medicine in hospice and 	
palliative care	14
Feline emotional health	15
 Components of the cat's physical 	
environment	15
 The five pillars of feline essential needs 	16
♣ Nutrition and hydration management	
in the hospice and palliative care patient	20
 Use of feeding tubes 	21
 Feeding strategies 	21
 Hydration management 	22
- Antiemetics	22
- Appetite support	22
♣ End of life	22
♣ Conclusions	23
♦ Summary points	23
♣ Supplementary material	24
• References	24

◆ Palliative care Palliative care is care provided to patients with both curable and incurable disease and focuses on the relief of clinical signs and provision of comfort care.

Unit of care

One of the fundamental shifts for the veterinary team in hospice and palliative care work is the expansion of the 'unit of care'. Rather than the feline patient being the sole focus of care, the care unit includes caregivers and their needs. Utilizing this approach pairs veterinary professionals with social workers, charities and mental health professionals to facilitate open communication about treatment preferences and goals of care. That is one of the foundations of contemporary end-of-life care. End-of-life care requires an interdisciplinary approach, as veterinary teams alone are not trained to deliver care to, and cater to the psychological, social and spiritual needs of, people. Other members of the interdisciplinary hospice and palliative care team can include groomers, cat sitters, clergy, extended family members and various members of the veterinary team who are familiar with the cat, including general practice veterinarians, specialists, veterinary technicians, and dedicated hospice and palliative care providers.

Honoring the human–animal bond is one of the central guiding principles of hospice and palliative care. A primary goal of care is ensuring the relationship between the cat and their family is not strained or severed during the intensive caregiving that can be required during the end-of-life stage. A commonly cited motivating factor for many veterinarians in the hospice and palliative care field is helping to provide the family with support throughout the end-of-life journey, and after the loss of their cat, so that they are able to process their grief in a healthy manner and might consider adopting additional cats in the future. The strength of the human-animal bond prompts more and more families to seek out hospice and palliative care services. Allowing that bond to guide decision-making and caretaking empowers the cat's family and ensures they are steering the process to meet their cat's needs and their own needs. The 'five-step hospice and palliative care plan' (see later) is designed with this bond-centered care in mind.

Ethical considerations

Hospice and palliative care embrace an inherent set of values to help eliminate and prevent suffering, but end of life is also an area that is both spiritually and morally complex. Veterinary professionals assist families with different views about the appropriateness of ending a life. Language continues to be developed in the feline hospice and palliative care

'Four box' method to enhance hospice and palliative care decision-making

Respect for autonomy

- Client: Has the family been fully and truthfully informed of their cat's condition, prognosis, and benefits and risks of treatment options? Have they understood this information and given their consent?
- Patient: What is the cat's temperament, receptiveness to interactions and willingness to take medications?
- What constitutes a good QOL for this patient? (eg, favorite activities, resting places, treats and social relationships)

Beneficence

- What is the patient's medical condition? Is their condition acute or chronic? Critical? Reversible? Emergent? Terminal?
- What are the prospects, with or without treatment, for a return to normal life?
- What are the goals and probabilities of success for each treatment option?
- How can this patient be benefited by medical and nursing care?

Non-maleficence

- How can harm be avoided?
- How can adverse effects from treatment options be minimized?
- What physical, emotional and social deficits might the patient experience, even if treatment succeeds?
- Are there biases that might prejudice the veterinary care provider's or family's evaluation of the patient's QOL?
- Do QOL assessments raise any questions regarding changes in treatment plans, such as forgoing lifesustaining treatment?

Justice

- Have financial resources available to the client been considered (both for current and ongoing care)?
- Has the client's commitment to, and compliance with, the treatment plan been considered?
- Are there religious/spiritual concerns that might affect clinical decisions?
- What are the legal issues that might influence clinical decisions?

Figure 1 The 'four box' method combines four foundational principles of clinical bioethics to assist clinical decision-making. QOL = quality of life.

Adapted from Jonsen et al (2010)³

field that is specific to end-of-life care. 'Hospice-assisted death' or 'palliated death' are terms that veterinary professionals are just beginning to use, to further clarify how they can assist in improving a cat's quality of death if a family elects not to pursue euthanasia. Previously, many used the term 'natural death', which can carry connotations that may impact family decision-making. Continuing to make further refinements to language used in veterinary medicine is crucial to help minimize miscommunication and moral quandaries in end-of-life care.

Feline hospice and palliative care case management, and dialog with the caregiver and care unit, should be guided by four foundational principles of clinical bioethics. Bioethics is the study of ethical, social and legal issues that arise in medicine and biomedical research. Clinical bioethics grounds ethical decision-making in medical practice. The four principles are:

- Respect for autonomy supporting decision-making about care without coercion;
- Non-maleficence avoiding harm to patients;
- **❖** Beneficence acting in the patient's best interests; and
- ❖ Justice also expressed as 'fairness', implying equity in treatment recommendations.²

Figure 1 illustrates how these bioethical principles (described in more detail below)

are combined into the 'four box' method to assist clinical decision-making. The four principles do not comprise a unified ethical theory, but rather provide a framework within which to consider a specific patient or case. Applying this bioethical framework to hospice and palliative care decision-making requires balancing between the principles to decide what is in the best interests of the patient. When applying bioethical principles to cats receiving end-of-life care, veterinary professionals accept the limitations presented by beings that cannot self-report on their own behalf, while striving to achieve optimal outcomes for them (minimizing pain and providing a peaceful death). The individual cat receiving hospice and palliative care must be considered carefully (see box 'Cats deserve moral consideration').

Cats deserve moral consideration

Traditionally (and conventionally) bioethical considerations in veterinary medicine have focused on interactions with the cat's caregiver(s), as it is the human who makes the caregiving decisions and executes these activities. A more contemporary application of bioethical principles in veterinary medicine considers the patients themselves. This acknowledges that cats possess moral agency and deserve moral consideration with respect to their medical condition.⁴⁻⁷ It also recognizes that cats can and do express preferences that can help to guide end-of-life caregiving decisions.^{8,9}

Bioethical principles

Respect for autonomy

Respect for autonomy, as applied to clients, is the obligation of the veterinary professional to articulate, in language understandable by the cat's caregiver, the information needed for that person to make the best decision on behalf of the cat. When expected outcomes are explained clearly and completely, including the risks and benefits, caregivers can make informed choices among treatment options. Respecting the caregiver's autonomy is supported in a number of ways. These include: the veterinary team's truthfulness during discussion of the cat's condition and prognosis; respect for the caregiver's values, culture and confidentiality; obtaining consent before proceeding with any treatment; and assisting with decision-making when asked.

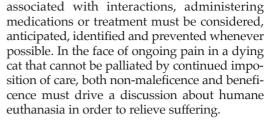
Respect for the patient's autonomy means considering the cat's disposition or temperament, receptiveness to interactions and willingness to take medications – essentially the cat's willingness to participate in their own care. Forcing medications or painful wound care on a cat that is expressing a fear-anxiety emotional response and that may exhibit protective behaviors, violates the autonomy the cat can express (albeit ultimately the cat is unable to actively choose specific end-of-life care). In addition, imposing such care can rupture the bond between the cat, caregiver and wider care unit. Finally, even though it is an elusive concept, respecting the cat's will to live is part of respecting autonomy. A QOL scale and scoring system can provide a strategy for the cat's caregiver and care unit to apply a level of objectivity to a very subjective aspect of the cat's circumstances (see later discussion of 'Other tools').

Non-maleficence and beneficence

Non-maleficence and beneficence are intertwined in feline hospice and palliative care. For the cat's caregiver and care unit, these principles translate into avoiding the harms inherent in incomplete or insensitive communication by veterinary professionals, and instead providing the benefit of open and honest discussions about the cat's prognosis and costs of care. For the feline hospice and palliative care patient, both non-maleficence and beneficence support decisions around procedures or interventions. On balance, the benefits of proceeding must clearly outweigh any potential harms or burdens to the cat. Each step of the palliative care plan must be evaluated for its positive or potentially negative impact on the cat.

Non-maleficence and beneficence are aligned with the cat's willingness to participate in the care being provided. While cats may not anticipate or fear their own death, they can and do anticipate and fear pain.^{7,9–12} Pain

Each step
of the palliative
care plan must
be evaluated
for its positive
or potentially
negative
impact on
the cat.



Iustice

The bioethical principle of justice implies fairness towards a cat's caregiver, the wider care unit, and the cat entered into hospice and palliative care. A reflection of bioethical fairness would be for the veterinary team to provide all parties with their very best efforts, regardless of the caregiver's background and the cat's previous care history. Fairness supports consideration of the caregiver's financial resources, commitment to the treatment plan, willingness to embrace the necessary flexibility inherent in hospice and palliative care, and compliance with care recommendations. Fairness also supports treating individual cats based on their preferences for medical interactions and acceptance of treatment.

Bioethical framework

All four foundational bioethical principles can and should play a role in providing a framework within which to take a systematic approach to feline hospice and palliative care. In addition to influencing direct care decisions, bioethics supports dialog with a caregiver about the expected illness trajectory for their cat's specific condition, thereby helping to mitigate the risk of an unanticipated outcome. Illness trajectories are generalized patterns that particular diseases tend to follow. ¹³ Four patterns have been identified: ¹⁴

- ❖ Type 1 trajectory a short period of decline close to death, which may evolve over days or weeks. Cancer often follows this trajectory.
- ❖ Type 2 trajectory a chronic illness followed by sudden death once the cat's compensatory capacity is exhausted; clinical signs may wax and wane over time, and the burden of care increases as additional signs emerge. An example of a disease process following a type 2 trajectory is cardiac disease progressing to cardiac failure.
- ◆ Type 3 trajectory a progressive, steady decline involving a prolonged care path that may also involve secondary complications such as urinary tract infections. Feline chronic kidney disease follows a type 3 trajectory.
- ❖ Type 4 trajectory a sudden severe neurological or circulatory injury/insult that results in extreme impairment, for which a response would involve invasive and often futile care. A feline saddle thrombus is an example of a condition with a type 4 trajectory.

Illness trajectories emphasize how important it is for the veterinary team to understand all of the disease influences on a particular patient.

Communication

The impact of placing a beloved cat into hospice and palliative care is nothing short of profound, and one that is likely to stay with the caregiver forever. As veterinary professionals, it is critical to understand the psychological/emotional consequences of this care. To make the experience as positive as possible, it is important for veterinary teams to communicate in ways that will minimize caregiver distress.

Effective communication between the veterinary team and a cat caregiver fosters trust. It is the foundation for establishing the goals as well as the treatment plans for hospice and palliative care. Veterinarians and their teams need to understand a cat caregiver's needs, beliefs, goals and budgets (ie, financial, time, physical and emotional), all of which will have been shaped by the caregiver's life experiences, both positive and negative. This understanding has numerous benefits. It strengthens communication, improves the veterinary-client-patient relationship, enhances trust and respect for the veterinarian's recommendations, influences the selection of diagnostics and treatments, improves the efficiency of care (especially important with timesensitive issues), helps put caregivers at ease,

It is
essential for
communication
to be
compassionate
and nonjudgmental.



reduces the emotional side effects for the members of the care unit, and minimizes the potential conflict that could arise between the veterinarian and the patient's family.

It is important to be observant and ask the appropriate questions during the initial consultation (see box 'Important information to gather'). Caregivers need to feel listened to and, likewise, feel safe to share what could be very personal information about their beliefs, family dynamics and finances. It is essential for communication to be compassionate and non-judgmental.

Diverse roles of the veterinarian

When communicating with the cat caregiver and other members of the care unit, the veterinarian (and/or members of the veterinary team) may assume diverse roles - expert, expert guide, partner or facilitator. The expert role is assumed when the veterinarian identifies a diagnosis and educates the caregiver about the patient's disease trajectory. The expert guide's role is assumed, for example, when a veterinarian aids the euthanasia decision-making process and then accompanies the caregiver through the procedure. When the veterinarian communicates as a partner, the caregiver should feel supported regardless of the caregiver's choice of care that their cat will receive. As a facilitator, the veterinarian works to make the caregiver's agenda a reality. Aligned communication occurs when members of the care unit are in the appropriate role.

Important information to gather

Caregiver data

- Primary caregiver
- Other pets in the family
- Primary caregiver's other familial responsibilities (eg, caring for small children or family members with health problems)
- Caregiver's health status and physical capabilities
- Available physical and emotional support
- Employment and work schedule
- Reason for seeking hospice or palliative care services
- Description of presenting problem
- Any concerns about the cost of care/financial constraints

Past medical experiences

- Positive, neutral and negative experiences
- Losses (human and animal)
- Details of past experiences to try to avoid
- Difficulties the family has had caring for the patient (eg, administering medications, maintaining hygiene)

Medical preferences

- Preference for diagnostics (eg, to track the illness trajectory) and treatments
 - This may be influenced by the individual patient's

tolerance and comfort with procedures (eg, venipuncture)

- Preference for hospitalization vs 'outpatient care' vs 'home care'
 - This may be influenced by the patient's behavior when away from home (eg, in hospital or boarding) and around new people, and their overall tolerance of a hospital setting
- Preference for specialty care services (eg, oncology, cardiology)
- Preference for, or interest in, specific ancillary services (eg, rehabilitation, complementary therapies, acupuncture)

Environment and activities of daily living and changes with declining health

- Cat's lifestyle (indoors, outdoors or a combination thereof)¹⁵
- Cat's activities of daily living (playing, jumping, climbing, grooming, toileting)
- · Cat's relationship with other companion animals

Philosophy on death, dying and end-of-life choices

- Beliefs around hospice-assisted death and euthanasia
- Preference as to the location of the ending of life
- Preference/desire to be present during the ending of life
- Choice on how to handle the remains (ie, care for the body)

Continuing to make refinements to language used in veterinary medicine is crucial to help minimize miscommunication in end-of-life care.

Guiding the caregiver through the palliative care consultation

The veterinarian should start the consultation with open-ended questions ('What ...?', 'Where ...?', 'Who ...?', 'Who ...?', 'Why ...?', 'How ...?') or indirect statements, such as, 'Please describe/explain/tell me about ...'.

The caregiver's body language during the conversation should be observed. For example: • Is the caregiver moving away from the veterinarian? This could mean they are uncomfortable or too stressed to be receptive.

- Is the caregiver overtly protective of their cat? This could mean the caregiver may need more time to accept what is being communicated or may need more emotional support.
- Is the caregiver avoiding eye contact? This may mean that the caregiver is uncomfortable, although it could be related to a cultural difference or emotional state, for example.

When a veterinarian must share information that can be upsetting for the caregiver, offering a signpost or 'road map' of where the conversation is going can be beneficial. Some examples of signposts are:

- 'I am worried about what I am seeing here.'
- 'We are finding ourselves about to experience a big change.'
- 'We are going to have some hard decisions to make.'
- 'We are facing a challenge.'
- 'Your cat is going to need us more than ever before.'
- 'We are approaching a new chapter in his/ her life.'

These statements open up the conversation to go in a specific direction. As the conversation continues, rather than rotely moving onwards, ask for permission to do so (eg, 'Are you ready for me to continue?'). Asking a question such as, 'Would it be helpful for you to hear about ...?' helps to create a safe space for the caregiver. Using the 'chunk and check' technique, 16 which breaks down big pieces of information into manageable bite-sized 'chunks' and combines this with 'checks' along the way (eg, 'Do you follow what I've just shared?'), prevents information overload and positively impacts the way a caregiver understands and retains the information. It is important for the veterinarian to establish a mutually understood common ground by using a back-andforth communication style (including recognizing, endorsing and acknowledging statements) that encourages feedback and collaboration.



Two further concepts that are valuable in the context of the palliative care consultation are 'relationship-centered care' and 'goals of care'.17,18 Relationship-centered care emphasizes shared decision-making once the veterinarian has fulfilled their bioethical obligation to educate the caregiver about the patient's condition in terms the caregiver understands. In their study examining this approach engagingly framed as 'Being nice is not enough' - Küper and Merle (2019)¹⁷ stressed that it reaches for a balance of power between the veterinarian and the caregiver during the decision-making process. They go on to say that imbalances from either direction either a paternalistic approach with power on the veterinarian's side, or a 'customer-like' attitude in the caregiver, reducing the veterinarian to the position of a simple provider – increase the risks of dissatisfaction and inefficient patient healthcare.

Conversations on the goals of care are an essential component of palliative care for human and animal patients alike.¹⁸ Widespread implementation of high-quality goalsof-care conversations is a keystone for advancement of palliative care. One of the most important aspects of properly structured goals-of-care conversations is that they provide dependable support for caregivers to navigate their cat's illness and engage in endof-life decision-making. Multiple frameworks cover the communication techniques that clarify the caregiver's understanding of their cat's health status, 19-21 and how, what and when they want information about it. These models have been shown to help both the caregiver and veterinary professional to manage the stress that frequently accompanies hearing or delivering bad news. They also have been shown to improve caregiver satisfaction with outcomes.

Key concepts shared by these various models are that the veterinarian needs to choose an appropriate setting and be prepared for the anticipated conversation. These are vital aspects for successful communication. The conversations should occur in a private place (a safe and comfortable environment) where there will be no interruptions and all stakeholders can be present. They should not be rushed. An effort should be made to find out what the caregiver knows about their cat's condition (ie, the caregiver's perspective) and how much information the caregiver wants a lot, as in every possible detail, or just the 'big picture', as in an overview. Once the amount of information that a caregiver prefers is known, aspects of the cat's medical condition and prognosis can be shared accordingly, noting that the diagnosis should be shared with any others only when permission has been sought from, and granted by, the caregiver.

When sharing, keep the terminology simple (use plain language) and explain any medical jargon if it cannot be avoided. Remember the chunk and check technique works well when there is a lot of information to be given, and also that it can be helpful to offer a warning that difficult news is coming (eg, 'This might be hard to hear'). It is important always to be empathetic. Empathy - the ability to understand and share the feelings of another person emotionally - is a necessary part of any doctor-patient relationship, assuring the caregiver that you care about them.²² Offer empathetic statements such as, 'As a veterinarian, it's my top priority to provide the best care possible for your cat and ensure their wellbeing. Please know that I'm here to support you and your cat during this challenging time. Let's work together to find the best treatment plan and give your cat the care they deserve.' When imparting difficult news, it is best to be direct and straightforward, with compassionate transparency.

It is important to manage the caregiver's reaction to the information they are receiving, so it is imperative to listen to their concerns and validate their emotions. Veterinarians need to 'kindle' emotions by allowing adequate space for them to flow. The conversation should conclude by summarizing what was discussed, addressing any questions or concerns that still remain, and acknowledging the plan of care with the next steps to be taken.

Caregiver's communication preferences

The veterinary professional should become familiar with the caregiver's communication preferences. A study by Englar et al (2016)²³ evaluating communication skills taught at a veterinary school revealed that:

- Cat caregivers value chunk and check, and signposting, more so than dog caregivers.
- Cat caregivers emphasize the need for empathy more so than dog caregivers.
- Cat caregivers appear to appreciate a focus on their cat when conversing with their veterinarian.
- Cat caregivers tend to use the pronoun 'we' to include their cat; in contrast, dog caregivers tend to use the pronoun 'I' when discussing concerns about their dog's health.
- Cat caregivers can be viewed as caretakers vs dog caregivers as masters.
- Cat caregivers appear to be along for the ride as passengers, whereas dog caregivers appear to be the drivers that direct the course of the visit.

Guidance to assist conversations on serious illnesses

Readers wishing to advance their understanding of communication within the palliative care context may, in addition to what is discussed in these Guidelines, find it helpful to review the Serious Illness Conversation Guide (SICG) framework for health workers and allied professionals.^{24,25} It facilitates conversations that honor what is most important to patients. It takes the person delivering difficult medical information through setting up the conversation, guiding the patient through the difficult conversation, summarizing the conversation and creating a plan of action. Clinical trials have shown that this reduces anxiety and depression for patients, and that clinicians have an improved experience; moreover, it can decrease the cost of care.

Adapting this SICG framework to delivering serious news to cat caregivers, key steps are: talk to caregivers about their goals and values; set up the conversation; assess the caregiver's illness understanding and information preferences; share the prognosis; explore key topics; and close and document the conversation.

Cat caregivers
appear to
accept the
veterinarian
taking the lead,
provided that
the veterinarian
signposts the
direction of



- ❖ Cat caregivers appear to accept the veterinarian taking the lead, provided that the veterinarian signposts the direction of the visit.
- Cat caregivers appear to prioritize communication skills as a means of lessening distress, distrust and fear, so as to limit transfer of negative emotions to their cat.
- Cat caregivers tend to see value in every member of the veterinary team. It matters less who on the veterinary team reaches out to make contact, so long as someone does.

Five-step hospice and palliative care plan

The following five-step process serves as a foundation to help the veterinary team implement a consistently effective hospice and palliative care treatment plan for feline patients.

Step 1: Evaluation of the caregiver's needs, beliefs and goals for the cat

For every family, the requirements of caregiving are different, and the intensity of caregiving is largely influenced by the severity of disease and by how far along the disease continuum their cat's condition has progressed. Because of this, it is imperative that the veterinary professional explores the caregiver's needs, beliefs and goals for their cat since the majority of care will rely on their active involvement, and this information will help determine the best course of treatment.

When evaluating these aspects with the caregiver, it is often helpful to frame conversations through 'personal budgets', which refer to the amount of financial, emotional, physical and time resources that a caregiver has available to them.²⁶ The following are examples of caregiver considerations as they relate to their individual personal budgets:

- ❖ Financial Do I have the finances needed to care for my cat? Will paying for my cat's medications and treatments cause a financial strain on me or my family?
- ♣ Emotional Am I emotionally capable of managing this situation? Will caring for my cat negatively affect me emotionally? Do I have the emotional capacity to provide the level of care my cat needs, given other responsibilities in my life?
- ❖ Physical Will caring for my cat interfere with my physical wellbeing (such as lack of sleep in the presence of feline cognitive dysfunction)? Is my cat physically able to receive care, such as being able to take medications or receive subcutaneous fluids?
- ❖ Time Do I have the time that my cat's caregiving requires? Do my work and daily life responsibilities align with my cat's care needs? Will the burden of my cat's care be fully on me, or am I able to receive help from other family members or friends?

Understanding a caregiver's needs, beliefs and goals requires the use of open-ended exploratory questions from the veterinary professional, and a mix of experience/goal sharing from the caregiver. Discussion should focus on personal budgets, how to achieve a balance between quality and duration of life for their cat, goals for their cat's treatment and care, and whether euthanasia or hospice-assisted death is the preferred option. The

caregiver should be invited to ask questions and should not feel rushed or pressured into making treatment decisions. Regardless of the decisions that are made, the caregiver should never feel judged.

Step 2: Education about the disease process and delivery of care

The main goal of caregiver education in hospice and palliative care is for the caregiver to have a clear understanding of all diagnostic and treatment options to ensure the cat's comfort, as well as the expected trajectory of the cat's disease and the prognosis. The more a caregiver understands, the better they will be able to execute their role within the unit of care with realistic expectations and make informed decisions based on goals. The veterinary team should communicate information using language that the caregiver can easily follow and understand, and decisions around care should be made only when the caregiver has a clear understanding of all options available.

Caregiver education with regards to the delivery of their cat's care should involve various forms of instruction, including verbal, written and visual (ie, illustrations, video), whenever possible. When giving instruction on particular care tasks, such as subcutaneous fluid administration, take a 'see one, do one, teach one' approach to caregiver education.

Caregiver discussion points relating to the cat's needs

Physical needs

- Ensure adequate management of signs of organ system disease or failure, such as gastrointestinal signs (nausea, vomiting, diarrhea, anorexia), anxiety and dyspnea
- Implement a multimodal pain management plan that includes anticipating, controlling and preventing pain as the disease progresses
- Ensure adequate nutrition and hydration. Many of these patients prefer raised food dishes
- Provide mobility assistance when indicated (eg, ramps, stairs) and ensure the litter box is accessible in terms of both location and box height
- Consider environmental safety and safeguard against environmental hazards, such as ensuring the cat remains indoors or in a protected outdoor area

Emotional needs

- Understand the importance of meeting feline essential environmental needs to minimize distress and promote engagement with the surroundings
- Continually assess the cat's current emotional state (relaxed vs fearful or anxious, content vs distressed or disinterested)
- Ensure preservation of comfort and dignity by meeting hygiene needs, such as with supplemental grooming and removal of matted fur as needed

- Minimize the cat's risk of distress and changes in routine
- Respect the cat's willingness to receive treatments such as subcutaneous fluids or oral medications
- Be aware of the cat's will to live by monitoring behaviors and observing for signs of withdrawal or disinterest/ apathy

Social needs

- Ensure continued availability of companionship (humans and other animals) based on the individual cat's preferences, and engagement with their surroundings
- Involve the cat in family activities and maintain normal interactions
- Consider that cats are socially flexible. Minimize periods of isolation if the cat desires interactions. Equally, give cats the choice to isolate themselves when desired. Cats that are physically or emotionally compromised, as hospice and palliative care patients often are, may especially want periods of isolation
- Monitor for the development of intercat tensions and changes in social relationships, such as the potential for aggression towards the compromised pet. These problems are often exacerbated by feeding cats near one another or making them spend time together

Step 3: Development of a personalized plan for the cat and caregiver

Developing an effective, patient-specific hospice and palliative care treatment plan (Figure 2) is a collaborative effort involving the veterinary team, caregiver and entire unit of care, and includes the following components:

- An assessment of the caregiver's capability and willingness to assume specific responsibilities for care.
- An assessment of the patient's willingness and capacity to receive care.
- A detailed written plan presented in a way that the caregiver can clearly understand.
- An estimate of the time required to provide the level of care needed for their cat.
- ❖ An estimate of costs, including costs of recheck appointments, additional diagnostics, medication and supplies.
- A schedule for follow-up communication and reassessment.

It is helpful to approach creation of the care plan in terms of three critical areas – the physical, emotional and social needs of the individual patient. The box 'Caregiver discussion points relating to the cat's needs' provides a summary for assessing/addressing each of these areas.

Step 4: Application of hospice or palliative care techniques

A hospice and palliative care plan empowers the caregiver to care for their cat in a home setting. To a large extent, execution of the care plan involves instructing the caregiver on various therapeutic techniques, as well as on how to assess their cat's response to therapies and treatments, and how to recognize signs of clinical decline.

The caregiver should be guided in how to provide safe interactions with and handling of their cat, including how to safely administer treatments such as subcutaneous fluids and medications. Administering medication should be a positive experience (eg, providing oral medication in treats) or followed with a positive experience such as an engaging human-cat interaction. The home environment should be evaluated to ensure the cat's comfort and safety, with adaptations made where necessary. Environmental modifications might, for example, include improving accessibility of food and water, ensuring that bedding is comfortable, optimizing litter box location and design, selecting an ideal ambient temperature or providing an approved heat source.

Technologies such as asynchronous communication through video recording or synchronous communication utilizing telehealth can be helpful for the caregiver in regularly communicating with the veterinary team regarding the patient's clinical status.





Figure 2 (a) Feline patient before a personalized hospice and palliative care plan was put in place. (b) The same patient after the implementation of a complete care plan, including adequate pain control, nutritional support and comfort care. Images courtesy of Clara Showalter and Katrina Breitreiter

If at any point in the hospice care relationship a caregiver wishes to decline diagnostics or treatment for their cat. it is critical to avoid making them feel guilty and instead support them in this difficult decision.



If at any point in the hospice care relationship a caregiver wishes to decline diagnostics or treatment for their cat, it is critical to avoid making them feel guilty and instead support them in this difficult decision. Moreover, if, say, a caregiver decides against monitoring blood work every 3–4 months to assess their cat's chronic kidney disease, this does not mean ceasing medical treatment required for supportive care, such as fluids or other medications. Measures should always be taken to ensure the family feels supported and comforted in the decisions they make.

Step 5: Emotional support during the care process and after the death of the cat

Provision of emotional support and empathy begins at the point of the family's first realization that they are entering their cat's end-of-life stage, and should be the responsibility of everyone within the veterinary practice. During the course of the hospice care relationship, it is important to continually explore whether caregivers are experiencing anticipatory grief, which is a form of grief that occurs before an impending loss. Anticipatory grief includes all of the same stages (denial, anger, depression, acceptance) as post-mortem grief, and can make decision-making challenging. It may manifest as rehearsing the loss, and meticulous following of instructions or obsessive monitoring.27 Disenfranchised grief, described by Dr Kenneth Doka in 1989,28 is something many caregivers experience as well. Often, they are grieving alone or do not get the emotional support they need because their family members, friends, co-workers or acquaintances do not feel the grief that they experience is legitimate.

Encourage grieving caregivers to find the support they need and provide resources such as information about support groups. Often, just naming and normalizing anticipatory, post-mortem or disenfranchised grief goes a long way towards supporting caregivers and their families. For caregivers who are

How is QOL characterized?

Despite wide usage, the term 'quality of life' with respect to cats does not have a universally consistent or accepted definition, which has hampered endeavors to measure it. Most people have a general understanding of what is meant by QOL, but it is surprisingly difficult to characterize.²⁹ A working definition is 'an individual's satisfaction with its physical and psychological health, its physical and social environment and its ability to interact with that environment.'³⁰ In this definition, health is 'the state of being free from illness or injury' and satisfaction is 'the fulfillment of one's individual needs or positive mood, or valence derived from this'. (Valence, in turn, is the affective quality referring to the intrinsic attractiveness [positive valence] or averseness [negative valence] of an event, object or situation.) QOL and health-related quality of life (HRQOL) are different terms. QOL broadly considers all aspects of a cat's life, which include physical and emotional health. HRQOL refers to the specific impact of a medical condition on an individual's health. An HRQOL instru-

ment should be able to detect disease (be discriminative) and measure health changes over time (be evaluative).31

struggling with one or other form of grief, it is strongly recommended that the veterinary team considers a multidisciplinary approach to utilize the expertise of social workers and mental health professionals in providing support and expanding the unit of care. Most importantly, caregivers need to know that it is okay to feel what they are feeling; that is, their feelings need to be validated and supported.

Quality of life

'How will I know it's time?' is one of the most frequently asked questions by caregivers. Partnering with them in making a decision to euthanize their cat is an essential part of the veterinarian's job. Diseases and treatment-related effects both impact QOL. With more therapeutic interventions and radical surgical procedures now available to prolong life, the onus is on the veterinary team to put the patient's best interests first, despite any pressure from caregivers.²⁶ Just because we can does not mean we should, and quality rather than quantity of life is a priority.

Cats live in the moment and, therefore, unlike people, cannot know that 'tomorrow may be better' while going through unpleasant treatments. Patients do not make choices for themselves; that falls on the caregiver as well as the veterinary team, who must partner with them to make good, well-informed patient-centric Assessment of QOL is an essential component of palliative and hospice care, with the aim of determining if the patient has a life worth living.



decisions. Integral to this, the veterinary team should ensure that everyone is on the same page by discussing what they actually mean by QOL (see box 'How is QOL characterized?').

Assessment of QOL is an essential component of palliative and hospice care, with the aim of determining if the individual patient has a life worth living. Because cats cannot self-report, QOL can only be assessed using direct observations; these may be performed by the caregiver, who knows their cat better than anyone, a veterinarian or a combination of the two, and are termed observer-related outcomes. Assessment can be challenging because QOL is an individual and subjective experience. Pain is an affective state (emotion) and is always unpleasant, but it is not the only unpleasant feeling associated with chronic disease. Other things to consider include nausea, thirst, breathlessness and fear-anxiety (Table 1). QOL assessment is discussed further in the '2021 AAFP Feline Senior Care Guidelines' (available at catvets.com/ senior-care).26

Validated QOL instruments

Feline welfare issues, both on an individual and population level, have been prioritized by a panel of experts.³² Pertinent to these Guidelines is that out of the top 10 welfare issues identified, diseases of old age were ranked second in priority, and delayed euthanasia was listed second for prevalence. The questions veterinarians should ask caregivers in relation to feline QOL ultimately depend on knowing what matters to them. QOL and HRQOL instruments serve two main purposes: one is to monitor the effectiveness of treatment interventions and the second is to help make decisions about euthanasia.

QOL instruments have been developed for cats with certain specific diseases: cardiac disease,³³ diabetes mellitus³⁴ and skin disease.³⁵ However, aging cats rarely have just one disease; therefore, validated generic HRQOL instruments are needed.³⁶ One such tool, a 20-item instrument that is completed by caregivers online, has been developed and

Table 1 Examples of physical, emotional and social factors that contribute to a poor QOL

Physical factors

- ❖ Chronic (maladaptive) pain eg, DJD, dental disease, non-healing wounds
- Nausea and vomiting eg, secondary to chronic kidney disease
- Breathlessness eg, respiratory disease, congestive heart failure
- Thirst eg, uncontrolled diabetes mellitus, chronic kidney disease

Emotional and social factors

- Fear-anxiety
- Isolation and loneliness
- Boredom
- Frustration
- Distress

DJD = degenerative joint disease; QOL = quality of life

reliably differentiates sick from healthy cats, and shows promise as an aid for tracking chronic feline diseases.³¹ During development, cats with degenerative joint disease (DJD), cardiac, dental, renal, lower urinary tract and chronic gastrointestinal disease were included, in addition to cats with painful and non-painful cancer. The 20 items were allocated to three domains encompassing physical and emotional health: vitality, comfort and feline emotional wellbeing. This instrument is available for clinical use through NewMetrica (newmetrica.com) and is fee based.

Other tools

There are many tools available that are not validated by rigorous testing, but this does not mean they should not be used – engaging caregivers to track their cat over time is, after all, the main goal. These other tools include:

- Journeys Home Quality of Life Scale Calculator (journeyspet.com/pet-quality-oflife-scale-calculator).
- ❖ HHHHHMM Quality of Life Scale, created by Dr Alice Villalobos (vetsocialwork. utk.edu/wp-content/uploads/2016/03/ Quality-of-Life.pdf).
- The Ohio State University QOL assessment (vet.osu.edu/honoringthebond).

Comfort care

Comfort care is a priority for the hospice or palliative care patient, and encompasses the physical, emotional and social needs of cats. This section of the Guidelines focuses on physical needs – in particular, pain recognition and provision of pain control. The cat's emotional and social needs are the subject of the later section on 'Feline emotional health'.

Impact of pain

Pain has a negative impact on the QOL of feline patients, and both acute and chronic pain may be experienced in the hospice and palliative care setting. Acute pain occurs during the normal inflammatory and healing stages after injury to tissues (eg, as a result of trauma, surgery, diagnostic procedures, acute medical conditions or diseases). Chronic pain persists beyond the normal healing time or may be caused by a condition where healing will not occur.³⁷ Chronic pain should be considered maladaptive because it does not serve any beneficial biological purpose and is persistent.³⁸

Most feline hospice and palliative care patients are likely to be affected by at least one painful condition. Potential sources of pain include, among others, DJD, cancer (including the primary tumor, metastases, diagnostic procedures or side effects of treatment), persistent postoperative pain (associat-

Comfort care encompasses the physical, emotional and social needs of cats.



ed with onychectomy, other amputations, thoracotomy, etc), gastrointestinal conditions (eg, inflammatory bowel disease, megacolon, constipation), neuropathic disorders (eg, feline hyperesthesia syndrome, feline orofacial pain syndrome), trauma or chronic wounds, skin conditions (eg, chronic dermatitis, otitis), ocular conditions (eg, corneal disease, ulcers, uveitis, glaucoma), feline lower urinary tract disease (eg, feline idiopathic cystitis, urinary tract infections, urolithiasis, bladder neoplasia) and diabetic neuropathy.³⁸ The severity of pain experienced does not necessarily correlate with the severity of the lesion causing the pain, and in some cases the primary lesion or source of pain may not be identified.

Pain can alter feline behaviors, resulting in the patient being withdrawn or hiding more, and sleeping in abnormal positions, including being hunched. In addition, patients may show a decreased appetite, reduced movement or mobility, hesitation to jump or climb, diminished exercise and activity, difficulty rising, standing or walking, decreased grooming, changes in urination and defecation habits, squinting, increased sensitivity while being touched, and aggression.³⁷ These behavioral changes can have a negative impact on the human–animal bond.³⁸

Recognition of pain

Identifying and responding to pain in cats undergoing hospice and palliative care is in alignment with the foundational bioethical principles discussed above, and is a moral imperative for both veterinary professionals and caregivers. Indeed pain is considered one of the five vital signs for assessment as part of the standard physical examination in small animals, in addition to temperature, pulse, respiration and nutrition.^{37,39}

Because cats are so adept at hiding pain, many caregivers may not realize their cat is experiencing discomfort. Providing caregivers with appropriate tools to help identify pain will improve the veterinarian's ability to address this important issue. A few tools that have been validated for assessing acute and chronic pain in cats are highlighted below, and comprehensive lists can be found in Tables 4 and 7 of the '2022 WSAVA Guidelines for the Recognition, Assessment and Treatment of Pain'. 40 In addition, the '2022 AAHA Pain Management Guidelines for Dogs and Cats'37 and '2022 ISFM Consensus Guidelines on the Management of Acute Pain in Cats'41 provide in-depth practical recommendations, and the AAFP's brochure 'How do I know if my cat is in pain?', available on its cat caregiver website at catfriendly.com/ pain, helps guide caregivers in the recognition of feline pain.

Acute pain

At least three pain-scoring systems have been published and validated for cats. The UNESP-Botucatu multidimensional feline pain assessment scale short form (UFEPS-SF) is a checklist that relies on posture, comfort, activity, attitude and reaction to touching for pain assessment in relation to four specified items.⁴² The Glasgow composite measure pain scale-feline (Glasgow CMPS-Feline) is a lengthier checklist that begins with observation of the undisturbed cat and includes assessment of facial features. 43,44 The Feline Grimace Scale is a tool that evaluates five separate facial 'action units' (ear position, orbital tightening, muzzle tension, whisker position and head position) for evidence of pain;45 this scale is available in the form of a downloadable phone app that veterinarians and cat caregivers may use to help identify acute pain.

Chronic pain

Several validated tools have been published to aid in the assessment of chronic (primarily DJD) pain in cats. The Feline Musculoskeletal Pain Screening Checklist (Feline MiPSC) is one such tool,46 and has been adapted into a user-friendly, publicly available feline checklist (available at catredflags.com) that may be easily shared with cat caregivers. The Feline Musculoskeletal Pain Index (FMPI) is a questionnaire-based tool developed by the Comparative Pain Research and Education Centre at North Carolina State University.⁴⁷ Available at painfreecats.org, it measures the cat's mobility, agility and disposition associated with chronic pain. Given that 90% of cats aged 12 years and older may be affected by DJD,⁴⁸ this checklist is likely a useful means of assessing hospice and palliative care patients for signs of chronic pain.

Modalities for pain mitigation (control)

Once pain has been identified, a multimodal approach to its alleviation should be implemented to improve patient outcomes (Figure 3).



Identifying
and responding
to pain in cats
undergoing
hospice and
palliative care
is a moral
imperative for
both veterinary
professionals
and caregivers.

This allows pain to be addressed at multiple points in the pain pathway. Using a combination of different analgesics may allow lower doses of each individual drug to be given, reducing the potential for side effects. Complementary therapies, environmental modification and nutraceuticals all may be considered as part of a multimodal pain control plan.³⁷

Opioids

Opioids are commonly used for managing acute pain in cats and may play a role in managing chronic pain.³⁷ Pure mu (μ)-opioid receptor agonists, such as morphine, hydromorphone, methadone and fentanyl, are potent drugs and are typically used during surgical procedures to control moderate to severe pain. The partial µ-opioid receptor agonist, buprenorphine, provides mild to moderate pain control and is now available in several longer acting formulations, including a transdermal formulation approved in 2022 in the United States by the Food and Drug Administration (FDA). The mixed µ-opioid receptor antagonist/kappa agonist, butorphanol, has been shown to provide ineffective





Figure 3 (a) Hospice patient with a painful bleeding tumor. The photograph was taken prior to the implementation of pain control. (b) The same patient after receiving multimodal pain control using a combination of buprenorphine and gabapentin. Images courtesy of Clara Showalter and

Dosing recommendations for opioid medications in cats Table 2 Opioid **Dosing recommendations** Comments Fentanyl 25 µg/h transdermal patch, q72h No veterinary product currently available (pure µ-opioid receptor agonist) Plasma concentrations are variable and therefore level of analgesia provided may vary Patches should ideally be applied 6–12 h prior to painful stimulus49 Buprenorphine ◆ Standard 0.3 mg/ml formulation: 0.02–0.04 mg/kg The standard formulation should not be given SC (partial µ-opioid receptor agonist) IV, IM or oral transmucosally q8h May be more effective when combined with an NSAID Long-acting 1.8 mg/ml injectable formulation: The transdermal formulation should be applied under 0.24 mg/kg SC q24h veterinary supervision to avoid human exposure until Long-acting 20 mg/ml transdermal formulation: 30 mins after application 0.4 ml for small cats (2.6-6.6 lb/1.2-3.0 kg) or 1.0 ml for larger cats (6.6-16.5 lb/3.0-7.5 kg) q4 days IM = intramuscularly; IV = intravenously; NSAID = non-steroidal anti-inflammatory drug; SC = subcutaneously

Table 3	Dosing recommendations for NSAIDs in cats		
NSAID	Dosing recommendations	Comments	
Meloxicam	Loading dose of 0.1 mg/kg PO once, followed by 0.05 mg/kg PO q24h	 The higher labeled dose of 0.3 mg/kg SC once is more appropriate for acute postoperative pain Dosing should be based on lean body mass Minimum effective dose should be used long term Doses as low as 0.01–0.03 mg/kg may be attempted when the potential for adverse drug reactions is high 	
	1.0–2.4 mg/kg PO q24h	 Drug is rapidly absorbed, persists at the site of inflammation, and is rapidly cleared from the bloodstream Dosing should be based on lean body mass Minimum effective dose should be used long term PO = orally; SC = subcutaneously 	

levels of pain control, particularly when used as a single-agent analgesic. Butorphanol can, however, be used for minor procedures associated with mild pain, such as venipuncture or cystocentesis, and has the advantage of being a good sedative.³⁸

Opioid medications are generally very well tolerated by feline patients. Side effects are rare, but include sedation, dysphoria, mydriasis, nausea, vomiting, gastroesophageal reflux, hyperthermia, bradycardia and respiratory depression. Although most opioid drugs are likely to be too short acting to provide adequate pain control for feline hospice and palliative care patients in the home setting, oral transmucosal and longer acting formulations of buprenorphine or longer acting formulations of fentanyl (eg, patches) may be valuable in some hospice situations (Table 2).

NSAIDs

Non-steroidal anti-inflammatory drugs (NSAIDs) work by inhibiting cyclooxygenase enzymes in cell membranes, thereby decreasing the release of inflammatory mediators. SAIDs may be safely and effectively used for both acute and chronic pain management in cats. Adverse effects include anorexia, vomiting, diarrhea and gastrointestinal irritation. The potential for an adverse drug reaction may be minimized by utilizing the lowest effective dose and avoiding concurrent administration with steroid medications. Studies have been published demonstrating

safety of long-term administration of NSAIDs to cats with stable chronic kidney disease in order to manage their DJD.^{50,51} Two NSAIDs, meloxicam and robenacoxib, have been approved for use in cats and may be considered for feline hospice and palliative care patients (Table 3). Although both drugs are labeled for long-term use in Europe and some other countries, there is currently no NSAID labeled for long-term use in cats in the United States, and any off-label usage must be thoroughly discussed with caregivers.

Monoclonal antibody therapy

Monoclonal antibodies are a novel therapeutic agent for pain management in cats. Frune-vetmab, a feline-specific anti-nerve growth factor antibody (Table 4), received FDA approval for use in cats in 2022. Nerve growth factor contributes to peripheral and central sensitization and its concentrations are increased in some painful conditions, including DJD and neoplasia. A double-blind placebo-controlled randomized study demonstrated both safety and efficacy of frune-vetmab in the treatment of pain associated with DJD in cats.⁵² The most common side effects included vomiting and soreness at the injection site.

Adjunct pain control agents

Additional pain medications, such as gabapentin, pregabalin and antidepressant medications, may be utilized to improve pain management in feline hospice and palliative

Monoclonal antibody drug	Dosing recommendations	Comments
Frunevetmab (anti-nerve growth factor antibody)	 Cats 5.5–15.4 lb (2.5–7.0 kg): 7 mg (a single vial) SC q30 days Cats 15.5–30.8 lb (>7.0–14 kg): 14 mg (two vials) SC q30 days 	 Should not be administered to breeding cats or to pregnant or lactating queens Extreme caution should be taken to avoid self-injection in womer who are pregnant, trying to conceive or breastfeeding

Dosing recommendations for adjunct pain medications in cats		
Adjunct pain control agent	Dosing recommendations	Comments
Gabapentin (calcium channel blocker)	5–10 mg/kg PO q8–12h	 Utilize at least 50% dose reduction in patients with CKD⁵³ Targets neuropathic pain May cause sedation or ataxia Much higher doses have been reported and may be needed May reduce fear-anxiety and distress at higher doses
Amantadine (NMDA receptor agonist)	3-5 mg/kg PO q12-24h	 Data on safety and efficacy of long-term use in cats are lacking
Pregabalin (calcium channel blocker)	1–4 mg/kg PO q12h ⁴⁰	 May cause sedation and ataxia Extra-label use for neuropathic pain At the time of publication pregabalin is only licensed in Europe (for acute fear-anxiety associated with transportation and veterinary visits) Pregabalin has not been evaluated in feline hospice and palliative care patients

These agents are not intended as stand-alone pain medications, and should be used in conjunction with other analgesics. See text for details on pre-visit pharmaceutical use for gabapentin and pregabalin to reduce fear–anxiety CKD = chronic kidney disease; NMDA = N-methyl-D-aspartate; PO = orally

care patients (Table 5). Gabapentin and pregabalin are calcium channel blockers that reduce neuronal excitability. Gabapentin and pregabalin have been demonstrated to reduce distress during transportation and examination, as well as reduce fear-anxiety during the visit.54-57 The recommended dose for gabapentin is 20 mg/kg^{55,56} or 100–200 mg/cat⁵⁴ given 2–3 h prior to transportation^{54–56} (use 50% lower dose in cats with reduced renal function⁵³). Pregabalin is labeled in Europe to reduce the fear–anxiety associated with veterinary visits and travel (5 mg/kg PO 90 mins prior to transportation).⁵⁷ More research should be conducted on the use of gabapentin and pregabalin for maladaptive/ neuropathic pain, as much more is known about the effects of these medications on reducing fear-anxiety. Amantadine is an N-methyl-Daspartate (NMDA) receptor antagonist and is used to treat central sensitization.

Integrative medicine in hospice and palliative care

Integrative medicine is the combination of Western medicine, and complementary and alternative medicine modalities (referred to as complementary alternative medicine [CAM] in veterinary and human medicine). A 2006 veterinary oncology study from Colorado State University involving 254 (dog and cat) caregivers showed that three-quarters (76%) used CAM therapies, with nutritional supplements being the most commonly used. Even at that time, more than half the caregivers expressed a strong interest in CAM (with 40% indicating average interest, and only 3% no interest).⁵⁸

The Academic Consortium for Integrative Medicine & Health, a human health organization, states that 'Integrative medicine and health reaffirms the importance of the

Integrative medicine modalities to consider

Physical medicine

- Heat/cryotherapy
- Massage
- Photobiomodulation (laser)
- Chiropractic
- Pulsed electromagnetic field therapy
- Shockwave therapy
- Strengthening/rehabilitation exercises
- · Reiki

Traditional Chinese veterinary medicine

- Acupuncture/acupressure
- Food therapy
- Chinese herbal medications
- Tui na (Chinese medical massage)

Nutrition and nutraceuticals

Prescription and over-the-counter diets

- Omega-3 fatty acids
- Pre- and probiotics (eg, for gut health, enteric dialysis, anxiety)
- Hydration support products
- Medicinal mushrooms (eg, Trametes versicolor [turkey tail], Hericium erinaceus [lion's mane], Cordyceps sinensis)
- Specific organ functional support (S-adenosyl-L-methionine [SAMe], Silybum marianum [milk thistle], etc)

Western herbal medications

Cannabinoids, S marianum (milk thistle), Taraxacum officinale (dandelion root), Ginkgo biloba, Crataegus species (hawthorn), Serenoa repens (saw palmetto), Althaea officinalis (marsh mallow)

Aromatherapy

- Pheromones, essential oils*, flower essences
- *The veterinary team should check with poison control services if there are any questions regarding safety

The cat's physical environment is divided into three parts:

- Home range the entire area over which the cat roams
- Territory the area a cat will actively defend against invasion
- Core territory the area that is sheltered and safe for eating, sleeping, rest or play

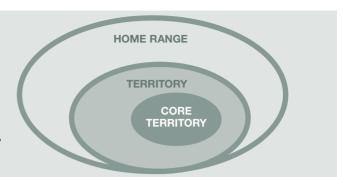


Figure 4 The three components of the feline physical environment.

Adapted from Halls (2016)⁶⁷

relationship between practitioner and patient, focuses on the whole person, is informed by evidence, and makes use of all appropriate therapeutic and lifestyle approaches, healthcare professionals and disciplines to achieve optimal health and healing.' Distinct parallels can be drawn with end-of-life care for feline patients and their families: utilizing an inteapproach provides additional resources and tools to allow the hospice and palliative care team to refocus on those relationships and improve QOL for the feline patient. The box 'Integrative medicine modalities to consider' lists a range of possible therapies. It should be noted that dietary supplements do not require proof of safety, efficacy or quality control to be marketed; more generally, there are varying levels of scientific research supporting the use and efficacy of integrative medicine modalities in both humans and animals.

Feline emotional health

Emotional health is as equally important as physical health,⁵⁹ and the two components of overall health are fundamentally linked. Compromised physical health, with pain and/or illness, impairs emotional health, increasing protective emotions, such as fear-anxiety, pain and frustration.60 Pain, which is recognized to be both a sensory and emotional response ('pain is not just how it feels, but also how it makes you feel')61 is considered part of the fear-anxiety system. 59,62,63 Fear-anxiety can exacerbate pain, and pain increases fear-anxiety.64 Minimizing perceived threats in the cat's physical and social environment is therefore an essential component of pain management and of maintaining feline emotional health.³⁷

Emotional compromise is the cause of undesirable behaviors. ⁶⁵ An environment that does not meet an individual's essential needs based on their current health status compounds this situation. ⁶⁶ Incorporating feline essential needs modified for hospice and palliative care patients enhances feline welfare.

Emotional health is as equally important as physical health.



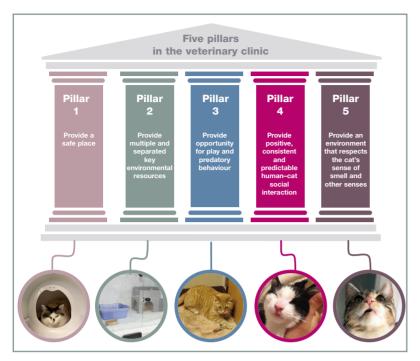
Components of the cat's physical environment

All cats, regardless of their health status, are territorial animals with strong protective mechanisms. Because of the compromised condition of hospice and palliative care patients, their need for a safe physical environment is critical.

The feline physical environment consists of three components: the home range, territory and core territory (Figure 4). The core territory, the smallest component, is the area that is safe for eating, sleeping, resting and playing. The territory is the area that cats will actively defend against invasion, while the home range is the entire area over which a cat roams. The size of the environment depends on access to the outdoors, the density and social groupings of the cats indoors and outdoors, and the individual cat's temperament.⁶⁷ With impaired physical, emotional and/or cognitive health, all of which are common in hospice and palliative care patients, it is not uncommon for the environment to shrink. Impaired mobility may confine the cat to one floor of a home and prevent use of vertical space. Poor social relationships or changes in feline social groups will further reduce the environment. The environment may shrink to just one or two rooms, or even a portion of a room, such as a closet. Cats that previously had outdoor access may choose to remain exclusively indoors or limit their time outdoors.

Environmental modifications are often needed to provide safe outdoor access, if desired, and a safe indoor space where the patient can choose to be with (or separated from) certain people and other pets. Safe options for cats that enjoy and choose outdoor access include sitting in the sun with a person to monitor them, or resting in a secure outdoor enclosure (eg, catio), screened-in porch or sunroom. This continued provision of outdoor space can increase QOL even though the individual's home range may be significantly smaller than it once was.

Within the home, resources for resting, sleeping, feeding, scratching and toileting need to be provided within the patient's



preferred areas. Often these areas are where caregivers spend most of their time (eg, living room and bedroom).

The five pillars of feline essential needs

The 'five pillars' framework, introduced in the 2013 'AAFP and ISFM Feline Environmental Needs Guidelines', 68 and discussed below, identifies a cat's environmental needs within their living situation. Each of the five pillars is essential to increase feline comfort and safety (Figure 5). Collectively, their purpose is to allow cats to maintain normal feline behaviors and minimize emotional distress and behavior problems. The goal for hospice and palliative care patients is to use the framework to educate caregivers about feline essential needs, and required modifications based on the patient's impaired function and mobility.

Cats in general prefer consistent and predictable environments, with resources positioned without changing their locations. If the patient, however, can no longer access these resources (eg, go down stairs), changes are required. Caregivers should be helped to recognize the need for safe and easy access to the patient's favored areas and resources, with more than one entry/exit option to prevent tension with other cats or other undesired interactions. Meeting the environmental needs of cats leads to more engaging (positive) emotions and ensures that they can respond appropriately to protective (negative) emotions. One example might be a cat moving to a safe hiding area away from other cats with which they are not socially bonded.60 Even cats that were previously bonded may

Figure 5 The 'five pillars' framework, developed to describe a cat's essential needs in the veterinary practice setting, applies equally to the cat's home environment, and can help to guide caregivers in adaptations that might be needed to accommodate the particular needs of hospice and palliative care patients. Adapted from Taylor et al (2022)⁵⁶

have a breakdown of that relationship due to pain or frailty (a syndrome characterized by decreased functional reserve that leads to a decline in physiological and cognitive performance;²⁶ Figure 6).

The veterinary team can successfully support caregivers to adopt the five pillars of essential needs and make modifications, as required, based on the individual patient and the home environment. Use of a home environment questionnaire identifies limitations that a cat might be experiencing (see 'Hospice and palliative care patient questionnaire' in the supplementary material). Home visits, where practical, facilitate the ability to identify specific environmental needs or modifications that might be necessary, and to educate caregivers accordingly. If not possible, photographs and videos of the cat's environment can be helpful in developing a plan for modifications, bearing in mind that further adjustments might be needed over time.

Pillar 1: Safe place

A primary requirement for a territorial species is safe space. Safe resting and sleeping areas impart a sense of control, familiarity and predictability. Feline choice is also important, and a minimum of two resting options in different locations is desired. Hiding options, especially when a cat feels physically and/or emotionally compromised (eg, as a result of illness and fear-anxiety), as is common in these patients, increase the cat's coping ability.69-72 Good options are those with sides that are high enough for cats to feel hidden, such as high-sided or igloo cat beds, a carrier, or a box that is only big enough for one cat (Figure 7). Cats often readily use carriers with soft bedding that are left open and placed in favored areas. The cat's thermoneutral zone is higher than that of humans, with cats preferring an ambient temperature of 86-100.4°F (30–38°C).⁷³ Providing (safely) heated beds is especially important as a means of increasing





Figure 6 (a) These two cats enjoyed a strong social bond for more than 5 years. (b) During the last stages of life, the orange tabby cat withdrew and no longer wanted to be near the other cat. Images courtesy of Ilona Rodan





Figure 7 (a,b) A safe resting and sleeping area imparts a sense of control, familiarity and predictability, which is especially important for cats that are physically and/or emotionally compromised. Images courtesy of (a) Ilona Rodan and (b) Katrina Breitreiter

comfort for less active and frail hospice and palliative care patients.

Critically, safe spaces and comfortable resting areas need to be provided in the location the cat prefers to spend most of their time, within their current core territory. Ask caregivers about changes in the cat's use of space within the home and ensure that all resources are easily accessible (Figure 8). If negative changes in feline social relationships have occurred (Figure 6b), additional safe spaces are often necessary. Ideally, provide a minimum of one safe space per cat, plus one to allow choice.

In addition to frailty, the hospice and palliative care patient is likely to have other comorbidities that impair mobility, such as DJD and weakness. Cats often prefer elevated safe spaces from which to monitor the environment and, when compromised, to stay safe from young children and other cats. Provide recommendations on how best to support safe access to elevated areas, with the use of sturdy pet steps (Figure 8a) or ramps.

Educate caregivers also about the importance of rest and sleep. Disturbed sleep is detrimental to QOL and impacts an individual's coping ability.^{74–76} It is the cat's choice as to when and where to rest and sleep, and they should never be disturbed while doing so.

It is the cat's choice as to when and where to rest and sleep, and they should never be disturbed while doing so.







Figure 8 All of the cat's resources in the home should be easily accessible. (a) This cat has been provided with pet steps to help reach their bed. (b) A bench allows this cat to get to their favorite resting spot in the sun. Images courtesy of (a) Ilona Rodan and (b) Sheilah Robertson

Pillar 2: Multiple and separated key environmental resources

Feline resources are food, water, litter boxes, resting and sleeping areas, scratching and toileting areas. Multiple resources should be dispersed throughout the home, and spaced apart (ie, with at least a few feet between them). In multiple cat households, there should be approximately one of each resource per cat - or at least per social group - to prevent competition for resources, with visual barriers (ie, a wall) and safe, easy access ensured. The ability to access each resource from two different locations is important, to prevent blocking by another cat or other individual. Caregivers should be educated in recognizing subtle signs of tension staring, stalking and blocking.⁷⁷ Hallways, stairs and other narrow paths are common places where tensions arise, and all resources should be placed away from these areas.

Special accommodations for hospice and palliative care patients may be needed. All resources should be placed in their preferred environment; even though this may be small (eg, a single room), the requirement to separate resources still applies. If competition from another cat exists and that cat is allowed in the room, multiples of each resource should be placed in this location.

As pillar 1 addressed safe space, and feeding and hydration management are discussed later, the particular focus for the remainder of this section is litter boxes and scratching areas.

Litter boxes

Litter boxes should be placed in multiple locations, separated (both by distance and visually) from one another, and always away from food, water and resting areas. It is not uncommon for caregivers to prefer to place two or more litter boxes in the basement of their home, often side by side. Yet hospice and palliative care patients are likely to be frail, with impaired mobility, and may be experiencing pain. Even if keeping litter boxes downstairs worked before, it is critically important to ensure easy accessibility for these patients, which means keeping litter boxes on all levels of the home where the patient spends time, and away from noisy locations and other pets.

Cats prefer large litter boxes (preferably 26.8 in [68 cm] in length) that allow them to turn around, dig and eliminate. As discussed, safe entry and exit is necessary, and litter boxes should be separated from other resources. There is study evidence to show that cats prefer to use clean boxes without solid materials. As larger volumes of urine are often voided by these patients, scooping multiple times daily may be indicated, with thorough cleaning more often than previously (ie, as often as once weekly).



Figure 9 Many hospice and palliative care patients have difficulty entering and exiting litter boxes. (a) At least one lip of the box should be lower. (b,c) A cement mixing box or storage box with its low sides makes a good option. Images courtesy of (a) Ilona Rodan and (b,c) Heather O'Steen

Many hospice and palliative care patients have difficulty entering and exiting litter boxes. At least one lip of the box should be lower (Figure 9) – a cement mixing box with its low sides makes a good option. Cats with DJD often have a few challenges, including getting to a litter box, entering and keeping urine within the box. Difficulty squatting often results in urine being deposited just outside the litter box. A dog litter box or large storage box with an opening cut out in the front to create a low lip and a high back (Figure 9a) prevents this problem. For the occasional patient that cannot walk into any litter box, placing puppy pads on the floor may aid in keeping the cat's area clean.

Additional resources can be found in the 'AAFP and ISFM Guidelines for Diagnosing and Solving House-soiling Behavior in Cats'⁸⁰ (available at catvets.com/house-soiling) and the '2021 AAFP Feline Senior Care Guidelines'²⁶ (available at catvets.com/senior-care).

Scratching posts

Scratching is a normal feline behavior to help remove old claw sheaths, stretch muscles and mark territory. Dependent on the individual's health, scratching behavior may range from none to increased scratching. With distress, for example, as may arise with intercat tension or inadequate environmental resources, scratching behavior increases, often associated with marking territory. S1,82 Undesirable scratching on furniture or carpet may also occur due to a cat's inability to use the scratching posts that were used prior to illness.

Scratching, where still possible, is an important behavior for hospice and palliative care patients, though cats should never be forced to scratch or punished physically or verbally for scratching in undesirable locations. Advise

Incorporating feline essential needs modified for hospice and palliative care patients enhances feline welfare.



Figure 10 If play is still enjoyable, it should be one-on-one and based on the cat's energy level. Image courtesy of Ilona Rodan



caregivers to promote scratching and claw care in desirable locations by providing options that cater to the patient's abilities. A cat that can still scratch vertically should have a post that is long enough for a good stretch, with a sturdy base. Survey data have indicated that preferred textures are sisal rope and carpet.81,82 Moreover, cats 14 years and older were found to change their preference from vertical to horizontal posts on the floor due to discomfort associated with age-related DJD, and also preferred carpet over sisal rope and cardboard.82 If scratching is occurring in undesirable areas, place specific and easily accessible scratchers in these areas. Additional information can be found in the AAFP's Claw Friendly Educational Toolkit (available at catvets.com/claw-friendly-toolkit).

For those patients unable to scratch, more frequent nail care, including trimming, is often needed. Recognize that nails may be thicker and grow more quickly due to the cat's inability to maintain claw care. Analgesia and anxiolytic medication may be needed to perform nail trimming to prevent fear–anxiety and pain. Although gabapentin and pregabalin function as both an anxiolytic and analgesic, they may not provide sufficient analgesia; where required, transmucosal buprenorphine can be used in conjunction with gabapentin (Tables 2 and 5). If the caregiver cannot perform claw care, consider veterinary or technician house calls.

Pillar 3: Play and predatory behavior Play

If the cat is still interested in play, interactive play should be offered a minimum of twice daily to increase patient satisfaction and strengthen muscles. Most hospice and palliative care patients will no longer actively pursue wand toys, but may like the interactions and watching a toy move. If play is still enjoyable, it should be one-on-one and based on the cat's energy level (Figure 10). A rare patient may enjoy watching young, healthy cats play, rather than engaging in play themselves.

Predatory behavior

Cats have evolved as solitary survivors, hunters and foragers – and are both predators

and prev. The domestic cat maintains a strong instinct for predatory-type behaviors. Additional information and discussion on this can be found in the section on 'Nutrition and hydration management in the hospice and palliative care patient'.

Pillar 4: Positive, consistent and predictable human–cat social interaction

The way in which veterinary teams and caregivers approach their interactions with cats, both non-physical and physical, is critical to the human–cat relationship and prevention of fear–anxiety, pain and frustration. Best practices for veterinary professionals during feline interactions are described in the '2022 AAFP/ISFM Cat Friendly Veterinary Interaction Guidelines: Approach and Handling Techniques'. These, together with supplemental resources (including a helpful video for caregivers, 'How to interact with your cat – the Battersea way'), are available at catvets.com/interactions.

Hospice and palliative care patients often desire increased human interactions, with massage and grooming being actively enjoyed by many. Regular human-cat interactions may also be necessary for the purposes of providing medication. Allowing the cat to remain in their preferred location for the interactions, and ensuring easily accessible hiding options are available in the room, are important. People have a tendency to want to pick up and snuggle cats, but it must be recognized that this is usually not preferred by cats, which favor having all four feet on a safe surface. Hospice and palliative care patients may need assistance to reach desired areas, and ramps and stable pet steps are preferable for cats that are sufficiently mobile. If a patient still needs to be moved, ideally move them within their cat bed or hiding area. Otherwise, if it is necessary to partially or fully pick up a cat to move them, loosely wrap a blanket or towel around their entire body, including their limbs, to do so safely.

Pain or declining health can alter a cat's response to interactions, and caregivers should be instructed to note any differences and contact their veterinary team with any concerns.

Massage

Feline massage therapy may reduce musculoskeletal and myofascial pain.⁸³ Most cats enjoy being massaged, but make sure that the interaction is well accepted, and avoid massaging over areas that cats do not like (ie, the belly or base of the tail).

Grooming

If cats are unkempt or matted and unable to groom themselves anymore, instruct caregivers to groom them to increase comfort and hygiene. Many cats are amenable to being groomed and enjoy the attention given during the process, particularly where combing or brushing has started at an earlier age. For cats not used to being groomed, encourage the caregiver to start with gentle and positive stroking with hands or a soft brush.

Mats in the coat should not be manually pulled out, as this is painful for the cat. Teach caregivers to trim small and tight mats by placing a comb between the skin and the matted fur to prevent accidental cutting of the skin. If heavily matted, professional clipping is ideal, with analgesia, anxiolysis and sedation provided prior to grooming. If there is fecal and/or urine soiling, a sanitary clip is helpful to keep the area clean. If washing is needed, unscented baby wipes should be used.

Medication administration

Hospice and palliative care patients often need analgesia, anti-nausea medication and other medical support to maintain QOL. While the ideal would be to introduce treats to hide medications before cats need them, this does not happen with many patients, with a recent study indicating that compliance with medication administration is only 76% because of the associated stress.⁸⁴ Client



Figure 11 Where possible, combining tablets in a gelatin capsule is a useful way of minimizing the frequency of administrations – so helping to preserve the cat-caregiver bond and patient quality of life when frequent medications are necessary. Image courtesy of Ilona Rodan

Steps to minimize distress associated with medicating cats

- Aim for less frequent administration
 - Choose medications that can be administered once daily or less frequently, where these are available and as effective
 - Combine multiple medications in a gelatin capsule (eg, #4 capsule; Figure 11) to minimize administrations and also prevent the taste of bitter medications
- Identify the easiest administration method for patient and caregiver
 - Injections vs oral medications
 - Tablets vs liquids
 - Some medications can be compounded into more cat friendly formulations (eg, smaller tablets, melting tablets, transdermal or flavored)
- Attempt to hide medications in highly palatable treats
 - Liquid/lickable tube treats (see video, 'Teaching your cat to get used to medication' in the supplementary material)
 - High value human foods (eg, tuna juice, boiled chicken or

- cream cheese) depending on the cat's taste and tolerance for these items
- Soft pill wraps are also available to hide tablet medications
- Prevent the development of food aversion in cats that will not accept medication hidden in a treat by advising caregivers never to give medications in food
- Avoid cornering the cat to catch for medication administration, as this can cause fear-anxiety
- Avoid administering medications if possible when cats are eating, drinking, toileting or performing other activities
- Ensure gentle handling this is a must! The caregiver should invite the cat to come to them. If the cat prefers to stay where they are, the caregiver should get down to the cat's level, approaching from the side to open the mouth and administer medication
- Reward with treats, petting or whatever the cat likes following medication administration

education is desired and necessary to help ease medication administration and hence minimize associated patient distress (essential not only for QOL, but also for the cat-caregiver bond). Medication administration should be positive and occur during calm times, utilizing minimally invasive techniques where possible. The box 'Steps to minimize distress associated with medicating cats' presents a number of practical recommendations aimed at addressing QOL of both the cat and the caregiver or veterinary team member administering the medication. One recent study suggests cats do not have a flavor preference; however, when comparing compounded medications in an oil base vs a water base, cats preferred the oil base.85

If patient distress and fear–anxiety associated with administration of medications is impacting the cat's or caregiver's QOL, this needs to be addressed. When appropriate, a feeding tube is an excellent and easy method for oral medication administration in addition to nutritional support (see section on 'Nutrition and hydration management in the hospice and palliative care patient').

Pillar 5: Environment respecting the cat's senses

Pillar 5 in the original five pillars framework referred solely to the cat's sense of smell. The '2022 ISFM/AAFP Cat Friendly Veterinary Environment Guidelines' (available at catvets. com/environment) incorporated an adaptation of the fifth pillar to broaden the scope to include the cat's other senses. 66 Cats use their keen senses to gather information about the environment to assess whether it is safe and familiar, or whether it presents a perceived threat.

• Olfactory The cat's sense of smell and ability to detect chemical messages in the environment is exceptional. The connection of the olfactory system with the limbic system, a brain region typically associated with emotional processes, explains why offensive smells increase distress, and positive and desirable smells increase positive emotions.⁸⁶ Providing a familiar environment without changing the scent profile is important, whenever possible; so too is promoting positive and minimizing negative smells, especially for hospice and palliative care patients. Heated wet food and flavor enhancers can improve appetite in cats that are not nauseous. Noxious smells, such as strong cleaning products or perfumes, incense, smoke and scented candles, should be avoided. If candles are desired at end-of-life appointments, use battery-operated or electric candles. Synthetic feline pheromone diffusers or sprays that increase calm and decrease intercat tensions can be very helpful for these patients.

The veterinary team can successfully support caregivers to adopt the five pillars of essential needs and make modifications, as required, based on the individual patient and the home environment.

- ♣ Auditory Many cats are fearful of loud noises, including those they experience within the home. Loud voices or appliances, neighbors walking about or shouting in an above apartment, and outdoor noises are some examples. A quiet environment without noises that startle or create fear is important for these patients. Cat-specific music decreases distress within the home and can increase patient relaxation.⁸⁷
- ❖ Visual Feline vision functions primarily to detect motion, both of potential prey items and perceived threats. Using slow gradual movements that the cat can anticipate will help to prevent arousal. Allowing cats to feel hidden, if desired, is another useful strategy.

Nutrition and hydration management in the hospice and palliative care patient

Gastrointestinal signs, such as inappetence, weight loss, vomiting and diarrhea, are often taken into consideration when assessing QOL. Feline caregivers may feel that their cat's QOL has declined if the cat is losing weight, not eating well, or is experiencing frequent vomiting or diarrhea. Control of nausea and appropriate appetite support are crucial for maintaining a good QOL, as is maintenance of adequate hydration and water intake.

Ensuring that feline hospice and palliative care patients take in adequate nutrition to maintain themselves can be challenging. Resting energy requirements and protein requirements actually increase in cats over the age of 11–12 years. ^{26,88} Illness and injury likewise increase resting energy requirements. Inadequate nutritional intake can lead to frailty, which may exacerbate QOL concerns in cats of any age. ²⁶

Feeding should never be forced – including, for example, by syringe feeding or putting food on the face or paws for the cat to lick off. These patients are often inappetent due to illness, pain and/or nausea, and forced feeding may serve only to worsen food aversion, nausea, pain and patient distress. Medications to address illness, pain or nausea are important components of care. If nutritional intake is insufficient despite medications, or if clients are unable to medicate their cats, feeding tubes are an excellent option.



Figure 12 An esophagostomy tube may reduce stress by being used to administer nutrition, fluids and medication. The tube pictured here is covered with a soft padded collar. Image courtesy of Sam Taylor

Use of feeding tubes

Feeding tubes may increase QOL and benefit some cats, as well as create longer quality relationships with caregivers. As such, placement of a feeding tube can be considered comfort care. Once in place, the feeding tube may reduce stress by being used to administer medications, provide adequate nutrition and supplement fluids (Figure 12). The distress of forcefully medicating cats may otherwise outweigh the benefits of the medication being given when overall QOL and the cat–caregiver bond are taken into consideration.

Esophagostomy (esophageal) feeding tubes are generally well tolerated by cats, and may be left in place for weeks to months if cared for properly. If well enough, cats may still continue to voluntarily eat and drink, even with the tube in place. Soft padded collars are available to protect the tube and facilitate easy tube maintenance.

The advantages and disadvantages of tube feeding should be discussed with the caregiver as early as possible. While the surgical procedure for placement is brief, it necessitates general anesthesia, so the risks should be considered for each patient. When a tube is to be placed, it preferably should be used initially for provision of medication and hydration before nutritional support becomes a requirement. More broadly, a discussion covering caregiver personal budgets, how to achieve a

Feeding should never be forced – including, for example, by syringe feeding or putting food on the face or paws for the cat to lick off.



balance between QOL and duration of life for their cat, and their goals for their cat's treatment and care is likely to be valuable.

Further information on types of feeding tubes and factors influencing their selection, how to place a tube and check that it is positioned correctly, as well as managing complications, such as feeding tube obstruction and stoma site infections, can be found in the '2022 ISFM Consensus Guidelines on Management of the Inappetent Hospitalised Cat', which are endorsed by the AAFP.⁸⁹ An accompanying guide for caregivers from ISFM's parent charity, International Cat Care, available at bit.ly/aafp-feeding-tubes, can be used by the veterinary team to ensure that caregivers are well educated about how best to care for a cat with a feeding tube.

Feeding strategies

Where possible, cats should be willing participants in both feeding and medication administration, and there are various strategies that may be employed to encourage cats to voluntarily take in adequate nutrition, hydration and medications.

tarily take in adequate nutrition, hydration and medications.

Cats should always be fed separately, with visual separations, to prevent threat. Normal feline feeding behavior is eating small meals multiple times daily. This is even more

important in hospice and palliative care

- patients, as often stomach capacity is reduced. Dishes should be placed on the floor to prevent falls (eg, from countertops). Raised (shoulder height) food and water dishes are best if comorbidities such as DJD or other medical conditions make it uncomfortable for the cat to feed in a normal position (Figure 13).
- Although, in healthy patients, use of puzzle feeders is recommended to satisfy behavioral needs by simulating hunting, this must be weighed against the nutritional and caloric intake needed in hospice and palliative care patients.
- Caregivers should be educated to provide enticing food that is preferred by the patient. Cats over 7 years of age were shown to prefer



Figure 13 (a,b) Raising food and water dishes off the floor helps to provide a better feeding and drinking position for cats with degenerative joint disease and other comorbidities affecting mobility and comfort.

Images courtesy of (a) Ilona Rodan and (b) Heather O'Steen



	Dosing recommendations for antiemetic medications in cats		
Antiemetic	Dosing recommendations	Comments	
Maropitant	1 mg/kg IV, SC or PO q24h	• Antiemetic	
Ondansetron ⁹²	0.5–1 mg/kg IV (slowly), SC, IM or PO q8h	 Antiemetic and anti-nausea Subcutaneous administration may result in some cats reacting to the injection. This reaction may be mitigated by diluting ondansetron prior to injection 	
IM = intramuscularly; IV = intravenously; PO = orally; SC = subcutaneously			

warmed wet food, heated to 98.6°F (37°C) vs temperatures of 42.8°F (6°C) and 69.8°F (21°C).⁹¹ Stronger smelling foods may appeal more to cats that have lost their sense of smell, either due to age or a medical condition. However, each cat has their own preferences, and options should be provided to confirm their choice.

- Flavor enhancers such as lickable treats, tuna juice or broth (without onions or onion powder) may promote appetite, but the goal is to enhance flavor and not feed so much that calories are diluted.
- ◆ A caregiver guide on inappetence from International Cat Care can be accessed at bit.ly/aafp-inappetence.

Hydration management

Many feline hospice and palliative care patients may be at risk of dehydration if good hydration management is not maintained. Strategies such as adding warm water to the cat's food, offering multiple water sources in different locations (including water fountains or dripping faucets to provide running water) and separated from food and other resources, or using flavor enhancers (such as tuna juice or low-sodium chicken broth) may be utilized. Electrolyte-supplemented gravy packets have been shown to improve hydration status. In cases where their administration does not damage QOL or the catcaregiver bond, at-home subcutaneous fluids may be considered.

Antiemetics

Because cats cannot self-report when they feel nauseous or are experiencing gastrointestinal upset, any cat that is vomiting or not eating well should receive a trial of antiemetic medication. Signs of nausea in cats are often subtle and may include licking of the lips, hypersalivation, turning away from food, or trying to bury the food.

Maropitant is a central antiemetic that works through the blockade of substance P binding to the neurokinin-1 receptor. While very effective as an antiemetic, maropitant may not control nausea. Ondansetron is an antiemetic with 5-HT3 receptor antagonist activity in the central nervous system and gastrointestinal tract, which may be more effective for nausea. These medications are generally well tolerated in cats, with minimal side effects reported (Table 6).

Appetite support

At the time of publication, there are two FDA-approved medications for appetite support in feline patients. Mirtazapine is a 5-HT3 receptor antagonist that has both an anti-nausea and appetite-stimulating effect. Mirataz (Dechra) is a transdermal formulation of mirtazapine approved for use in cats to manage unintended weight loss. Capromorelin is a ghrelin receptor agonist approved to increase appetite in cats with weight loss secondary to chronic kidney disease (Table 7). For additional information, see the '2022 ISFM Consensus Guidelines on Management of the Inappetent Hospitalised Cat'.⁸⁹

End of life

Following the practices outlined in these Guidelines can help ease the end-of-life journey of feline patients. Sadly, that journey will come to an end at some point. When the cat's passing is planned with care and consideration, the outcome should be minimal pain and a peaceful transition. Being present with the caregiver and the patient is one of the last

Table 7 Dosing recommendations for appetite stimulants in cats			
Appetite stimulant	Dosing recommendations	Comments	
Mirtazapine	2 mg (¼ inch [~0.5 cm] strip) applied to the inner pinna q24h	 Safety and efficacy of the transdermal formulation appears superior to oral administration, particularly when the human tablet formulation is split Dose-dependent side effects include hyperactivity and restlessness The transdermal formulation may cause local irritation at the site of application 	
Capromorelin	2 mg/kg PO q24h	 The feline formulation differs significantly from the canine formulation, which should be avoided in cats Contraindicated in patients with diabetes or acromegaly 	
PO = orally			

opportunities for a veterinarian and the veterinary team to serve the cat and the caregiver directly. The caregivers that are present for the procedure should be fully informed and aware of the steps that will be followed. The desire for death to come quickly and gently should not override the importance of allowing the caregiver(s) the time they need, and the team the opportunity to have everything in place.

Additional information and resources can be found in the AAFP's End of Life Educational Toolkit (available at catvets.com/end-of-life-toolkit). The Toolkit aims to help the veterinary team to ensure a smooth, calm and compassionate experience for cats and caregivers alike. Advice and insights are offered on each step of the process, beginning with evaluating QOL, through to supporting the caregiver's emotional wellbeing after the procedure. Details of bereavement and grief counseling services can be found in the client resources section of the Toolkit.

Conclusions

When the focus moves from curative care to providing comfort care, veterinarians and their teams should commit to the cat's QOL leading up to death, which demands consideration of foundational bioethical principles. QOL assessments should center on whether the individual feline patient has a life worth living. The cat's acceptance of treatments and medical interactions must weigh into care decisions. Cats can and do express preferences, and respecting their autonomy means respecting their expressed preferences as much as possible. Honoring and preserving

When the cat's passing is planned with care and consideration, the outcome should be minimal pain and a peaceful transition.



the human—animal bond involves attention to non-maleficence (avoiding harm; ie, not harming the caregiver's relationship with the cat) and beneficence (acting in the patient's best interests; ie, allowing the human—animal bond to be a higher priority than intervening with aggressive procedures).

Veterinary professionals have the privilege and responsibility to improve patient welfare, which encompasses both physical and emotional health. The two are equally important and are intertwined - compromised physical health, with pain and/or illness, impairs emotional health and increases the likelihood of emotional compromise (eg, fear–anxiety, pain) and behavior problems. An environment that does not meet the individual's physical and social essential needs based on their current health status compounds this situation. The five pillars of feline essential needs are key for a cat, to increase comfort and safety. The purpose of this framework is to allow cats to maintain normal behaviors, and minimize emotional distress and behavior problems.

The human–animal bond has strengthened over time, leading many cat caregivers to embrace human hospice end-of-life

philosophies for their cats. Using the evidence-guided approach to feline hospice and palliative care covered in these Guidelines – a central component of which is the five-step hospice and palliative care plan – veterinary professionals can successfully meet the needs of patients that qualify for hospice and palliative care, along with meeting the needs and goals of their caregivers.



SUMMARY POINTS

- The veterinary team's bioethical obligations to the cat, the cat's caregiver and wider care unit provide both a lens through which to consider all the diverse aspects of hospice and palliative care, and a formal framework within which to facilitate the shared decision-making that cats, their caregivers and their care units need and deserve.
- Hospice and palliative care, in all their dimensions, go beyond simple physiological considerations and include moral/ethical considerations as well. This is advocacy on behalf of beings who cannot advocate for themselves.
- Providing hospice and palliative care relies on excellent communication skills, which have been shown not only to lead to a more satisfying experience for the caregiver, but also a more satisfying experience for the veterinary care provider.
- ❖ The recognition and alleviation of pain and discomfort in feline hospice and palliative care patients is of paramount importance to improve and maintain a good QOL. A number of valuable resources may be used by veterinary professionals to aid caregiver understanding and recognition of feline pain.
- Incorporating feline essential needs modified for hospice and palliative care patients further enhances feline welfare. The goal is to educate caregivers about the five pillars of feline essential needs, and the adaptations needed to the home environment based on the patient's impaired function and mobility.
- The '2023 AAFP/IAAHPC Feline Hospice and Palliative Care Guidelines' present an evidence-guided approach by which veterinary professionals can successfully meet the needs of patients that qualify for hospice and palliative care, along with meeting the needs and goals of their caregivers.

Supplementary material

The following files are available as supplementary material alongside the Guidelines:

- Hospice and palliative care patient questionnaire;
- Video 'Teaching your cat to get used to medication';
- Caregiver brochure 'Hospice and palliative care for your cat'.

Acknowledgements

These Guidelines were supported by an educational grant to the AAFP from Royal Canin. Contributions were provided by Daniel Dominguez and Heather O'Steen in the preparation of the Guidelines. The video in the supplementary material is provided courtesy of Mikel Delgado.

Conflict of interest

Ilona Rodan serves on an advisory board for Royal Canin. Members of the Task Force have also received financial remuneration for providing educational material, speaking at conferences

References

- 1 Shanan A and Shearer T. **What is animal hospice and palliative care?** In: Shanan A, Pierce J and Shearer T (eds). Hospice and palliative care for companion animals. Hoboken, NJ: Wiley-Blackwell, 2017, pp 5–13.
- 2 Beauchamp T and Childress J. Principles of biomedical ethics. 8th ed. Oxford: Oxford University Press, 2019.
- 3 Jonsen AR, Siegler M and Winslade WJ. Clinical ethics: a practical approach to ethical decisions in clinical medicine. 7th ed. New York, NY: McGraw-Hill Medical Publishing Division, 2010.
- 4 Ryder RD. Painism: a modern morality. London: Open Gate Press, 2001.
- 5 Fox MW. Interrelationships between mental and physical health: the mind-body connection. In: McMillan FD (ed). Mental health and well-being in animals. Hoboken, NJ: Wiley-Blackwell, 2005, pp 113–125.
- 6 McMillan FD. **Do animals experience true happiness?** In: McMillan FD (ed). Mental health and well-being in animals. Hoboken, NJ: Wiley-Blackwell, 2005, pp 221–233.
- 7 Low P, Panksepp J, Reiss D, et al. The Cambridge Declaration on Consciousness. Francis Crick Memorial Conference on Consciousness in Human and non-Human Animals, University of Cambridge, 2012. fcmconference.org/img/ CambridgeDeclarationOnConsciousness.pdf.
- 8 Beckoff M and Pierce J. Wild justice: the moral lives of animals. Chicago: The University of Chicago Press, 2009, pp 137–138.
- 9 Rollins BE. **On understanding animal mentation.** In: McMillan FD (ed). Mental health and well-being in animals. Hoboken, NJ: Wiley-Blackwell, 2005, pp 3–14.
- 10 Molony V. Comments on Anand and Craig, PAIN, 67 (1996)3-6. Pain 1997; 70: 293.
- 11 Rollins B. The unheeded cry: animal consciousness, animal pain, and science. Ames, IA: Iowa State University Press, 1998.

and/or consultancy work; however, none of these activities cause any direct conflict of interest in relation to these Guidelines.

Funding

The members of the Task Force received no financial support for the research, authorship, and/or publication of this article.

Ethical approval

This work did not involve the use of animals and therefore ethical approval was not specifically required for publication in *JFMS*.

Informed consent

This work did not involve the use of animals (including cadavers) and therefore informed consent was not required. For any animals or people individually identifiable within this publication, informed consent (verbal or written) for their use in the publication was obtained from the people involved.

- 12 Akhtar S. Animal pain and welfare: can pain sometimes be worse for them than for us? In: Beauchamp TL and Frey RG (eds). The Oxford handbook of animal ethics. Oxford, UK: Oxford University Press, 2012.
- 13 Adil MM and Larriviere D. Family discussions on lifesustaining interventions in neurocritical care. *Handb Clin Neurol* 2017; 140: 397–408.
- 14 Pierce J and Shanan A. Ethical decision-making in animal hospice and palliative care. In: Shanan A, Pierce J and Shearer T (eds). Hospice and palliative care for companion animals: principles and practice. Hoboken, NJ: Wiley-Blackwell, 2017, p 85.
- 15 Shearer T. The five step hospice consultation. IAAHPC Certification Program, module 1. International Association for Animal Hospice and Palliative Care; 2022.
- 16 The Health Literacy Place. Chunk and check. healthliteracyplace. org.uk/toolkit/techniques/chunk-and-check (accessed March 5, 2023).
- 17 Küper AM and Merle R. Being nice is not enough exploring relationship-centered veterinary care with structural equation modeling. A quantitative study on German pet owners' perception. Front Vet Sci 2019; 6. DOI: 10.3389/fvets. 2019.00056.
- 18 Goldberg KJ. Goals of care: development and use of the Serious Veterinary Illness Conversation Guide. Vet Clin North Am Small Anim Pract 2019; 49: 399–415.
- 19 Kaplan M. SPIKES: a framework for breaking bad news to patients with cancer. Clin J Oncol Nurs 2010; 14: 514–516.
- 20 Hunt B. **Helping clients deal with grief and loss.** Penn State Counselor Education Newsletter. Vol 3. Penn State University, 2009, pp 514–516.
- 21 Narayanan V, Bista B and Koshy C. 'BREAKS' protocol for breaking bad news. *Indian J Palliat Care* 2010; 16: 61–65.
- 22 Welby M. How to show empathy to patients even when

- you're stressed. wolterskluwer.com/en/expert-insights/how-to-show-empathy-to-patients-even-when-youre-stressed (2020, accessed April 19, 2023).
- 23 Englar RE, Williams M and Weingand K. Applicability of the Calgary–Cambridge Guide to dog and cat owners for teaching veterinary clinical communications. *J Vet Med Educ* 2016; 43: 143–169.
- 24 Ariadne Labs. Serious Illness Conversation Guide. ariadnelabs. org/resources/downloads/serious-illness-conversationguide (updated 2023, accessed April 12, 2023).
- 25 Nova Scotia Health. Conversations about serious illness. https://library.nshealth.ca/SeriousIllness/GOC (updated 2023, accessed April 12, 2023).
- 26 Ray M, Carney HC, Boynton B, et al. **2021 AAFP feline senior** care guidelines. *J Feline Med Surg* 2021; 23: 613–638.
- 27 Timmons S and Fox S. Palliative care for people with dementia. *Handb Clin Neurol* 2023; 191: 81–105.
- 28 Doka KJ. Disenfranchised grief: recognizing hidden sorrow. Hoboken, NJ: Jossey-Bass, 1989.
- 29 Spofford N, Lefebvre SL, McCune S, et al. Should the veterinary profession invest in developing methods to assess quality of life in healthy dogs and cats? *J Am Vet Med Assoc* 2013; 243: 952–956.
- 30 Belshaw Z, Asher L, Harvey ND, et al. Quality of life assessment in domestic dogs: an evidence-based rapid review. Vet J 2015; 206: 203–212
- 31 Noble CE, Wiseman-Orr LM, Scott ME, et al. **Development**, initial validation and reliability testing of a web-based, generic feline health-related quality-of-life instrument. *J Feline Med Surg* 2019; 21: 84–94.
- 32 Rioja-Lang F, Bacon H, Connor M, et al. **Determining priority welfare issues for cats in the United Kingdom using expert consensus.** *Vet Rec Open* 2019; 6. DOI: 10.1136/vetreco-2019-000365.
- 33 Freeman LM, Rush JE, Oyama MA, et al. **Development and** evaluation of a questionnaire for assessment of health-related quality of life in cats with cardiac disease. *J Am Vet Med Assoc* 2012; 240: 1188–1193.
- 34 Niessen SJM, Powney S, Guitian J, et al. Evaluation of a quality-of-life tool for cats with diabetes mellitus. *J Vet Intern Med* 2010; 24: 1098–1105.
- 35 Noli C, Borio S, Varina A, et al. Development and validation of a questionnaire to evaluate the quality of life of cats with skin disease and their owners, and its use in 185 cats with skin disease. *Vet Dermatol* 2016; 27: 247–e58.
- 36 Freeman LM, Rodenberg C, Narayanan A, et al. Development and initial validation of the Cat HEalth and Wellbeing (CHEW) Questionnaire: a generic health-related quality of life instrument for cats. J Feline Med Surg 2016; 18: 689–701.
- 37 Gruen ME, Lascelles BDX, Colleran E, et al. **2022 AAHA pain** management guidelines for dogs and cats. *J Am Anim Hosp Assoc* 2022; 58: 55–76.
- 38 Monteiro BP. Feline chronic pain and osteoarthritis. Vet Clin North Am Small Anim Pract 2020; 50: 769–788.
- 39 Freeman L, Becvarova I, Cave N, et al. **WSAVA nutritional assessment guidelines**. *J Feline Med Surg* 2011; 13: 516–525.
- 40 Monteiro BP, Lascelles BDX, Murrell J, et al. 2022 WSAVA guidelines for the recognition, assessment and treatment of pain. J Small Anim Pract 2023; 64: 177–254.
- 41 Steagall PV, Robertson S, Simon B, et al. **2022 ISFM consensus** guidelines on the management of acute pain in cats. *J Feline Med Surg* 2022; 24: 4–30.

- 42 Belli M, de Oliveira AR, de Lima MT, et al. Clinical validation of the short and long UNESP-Botucatu scales for feline pain assessment. *PeerJ* 2021; 9. DOI: 10.7717/peerj.11225.
- 43 Calvo G, Holden E, Reid J, et al. **Development of a behaviour-based measurement tool with defined intervention level for assessing acute pain in cats.** *J Small Anim Pract* 2014; 55: 622–629.
- 44 Reid J, Scott EM, Calvo G, et al. **Definitive Glasgow** acute pain scale for cats: validation and intervention level. *Vet Record* 2017; 180: 449. DOI: 10.1136/vr.104208.
- 45 Evangelista MC, Watanabe R, Leung VSY, et al. Facial expressions of pain in cats: the development and validation of a Feline Grimace Scale. Sci Rep 2019; 9. DOI: 10.1038/s41598-019-55693-8.
- 46 Enomoto M, Lascelles BDX and Gruen ME. Development of a checklist for the detection of degenerative joint diseaseassociated pain in cats. J Feline Med Surg 2020; 22: 1137–1147.
- 47 Enomoto M, Lascelles BDX, Robertson JB, et al. Refinement of the Feline Musculoskeletal Pain Index (FMPI) and development of the short-form FMPI. *J Feline Med Surg* 2022; 24: 142–151.
- 48 Hardie EM, Roe SC and Martin FR. Radiographic evidence of degenerative joint disease in geriatric cats: 100 cases (1994–1997). *J Am Vet Med Assoc* 2002; 220: 628–632.
- 49 Hofmeister EH and Egger CM. Transdermal fentanyl patches in small animals. J Am Anim Hosp Assoc 2004; 40: 468–478.
- 50 KuKanich K, George C, Roush JK, et al. Effects of low-dose meloxicam in cats with chronic kidney disease. J Feline Med Surg 2021; 23: 138–148.
- 51 Monteiro B, Steagall PVM, Lascelles BDX, et al. Long-term use of non-steroidal anti-inflammatory drugs in cats with chronic kidney disease: from controversy to optimism. *J Small Anim Pract* 2019; 60: 459–462.
- 52 Gruen ME, Myers JAE and Lascelles BDX. Efficacy and safety of an anti-nerve growth factor antibody (frunevetmab) for the treatment of degenerative joint disease-associated chronic pain in cats: a multisite pilot field study. Front Vet Sci 2021; 8. DOI: 10.3389/fvets.2021.610028.
- 53 Quimby JM, Lorbach SK, Saffire A, et al. Serum concentrations of gabapentin in cats with chronic kidney disease. *J Feline Med Surg* 2022; 24: 1260–1266.
- 54 Kruszka M, Graff E, Medam T, et al. Clinical evaluation of the effects of a single oral dose of gabapentin on fear-based aggressive behaviors in cats during veterinary examinations. *J Am Vet Med Assoc* 2021; 259: 1285–1291.
- 55 van Haaften K, Forsythe L, Stelow E, et al. Effects of a single preappointment dose of gabapentin on signs of stress in cats during transportation and veterinary examination. *J Am Vet Med Assoc* 2017; 251: 1175–1181.
- 56 Pankratz KE, Ferris KK, Griffith EH, et al. Use of single-dose oral gabapentin to attenuate fear responses in cage-trap confined community cats: a double-blind, placebo-controlled field trial. *J Feline Med Surg* 2018; 20: 535–543.
- 57 Lamminen T, Korpivaara M, Aspegrén J, et al. **Pregabalin** alleviates anxiety and fear in cats during transportation and veterinary visits a clinical field study. *Animals* (*Basel*) 2023; 13. DOI: 10.3390/ani13030371.
- 58 Lana SE, Kogan LR, Crump KA, et al. The use of complementary and alternative therapies in dogs and cats with cancer. J Am Anim Hosp Assoc 2006; 42: 361–365.
- 59 Heath S. Understanding feline emotions: ... and their role in problem behaviours. J Feline Med Surg 2018; 20: 437–444.

- 60 Heath S. Environment and feline health: at home and in the clinic. Vet Clin North Am Small Anim Pract 2020; 50: 663–693.
- 61 Reid J, Scott M, Nolan A, et al. Pain assessment in animals. *In Pract* 2013; 35: 51–56.
- 62 Ellis SLH. Recognising and assessing feline emotions during the consultation: history, body language and behaviour. *J Feline Med Surg* 2018; 20: 445–456.
- 63 Elman I and Borsook D. **Threat response system: parallel** brain processes in pain vis-à-vis fear and anxiety. *Front Psychiatry* 2018; 9. DOI: 10.3389/fpsyt.2018.00029.
- 64 Khasar SG, Burkham J, Dina OA, et al. **Stress induces a** switch of intracellular signaling in sensory neurons in a model of generalized pain. *J Neurosci* 2008; 28: 5721–5730.
- 65 Rodan I, Dowgray N, Carney HC, et al. 2022 AAFP/ISFM cat friendly veterinary interaction guidelines: approach and handling techniques. J Feline Med Surg 2022; 24: 1093–1132.
- 66 Taylor S, St Denis K, Collins S, et al. 2022 ISFM/AAFP cat friendly veterinary environment guidelines. J Feline Med Surg 2022; 24: 1133–1163.
- 67 Halls V. Causes of stress and distress in the home environment. In: Sparkes A and Ellis S (eds). ISFM guide to feline stress and health: managing negative emotions to improve feline health and wellbeing. Tisbury: International Cat Care, 2016, pp 104–112.
- 68 Ellis SLH, Rodan I, Carney H, et al. AAFP and ISFM feline environmental needs guidelines. J Feline Med Surg 2013; 15: 219–230.
- 69 Carlstead K, Brown JL and Strawn W. Behavioral and physiological correlates of stress in laboratory cats. Appl Anim Behav Sci 1993; 38: 143–158.
- 70 Kry K and Casey R. The effect of hiding enrichment on stress levels and behaviour of domestic cats (*Felis sylvestris catus*) in a shelter setting and the implications for adoption potential. *Anim Welf* 2007; 16: 375–383.
- 71 Vinke CM, Godijn LM and van der Leij WJR. Will a hiding box provide stress reduction for shelter cats? *Appl Anim Behav Sci* 2014; 160: 86–93.
- 72 Ellis JJ, Stryhn H, Spears J, et al. **Environmental** enrichment choices of shelter cats. *Behav Process* 2017; 141: 291–296
- 73 Stella JL and Croney CC. Environmental aspects of domestic cat care and management: implications for cat welfare. Sci World J 2016. DOI: 10.1155/2016/6296315.
- 74 Alvaro PK, Roberts RM and Harris JK. A systematic review assessing bidirectionality between sleep disturbances, anxiety, and depression. Sleep 2013; 36: 1059–1068.
- 75 Haack M, Simpson N, Sethna N, et al. **Sleep** deficiency and chronic pain: potential underlying mechanisms and clinical implications. *Neuropsychopharmacology* 2020; 45: 205–216.

- 76 Tooley C and Heath SE. **Sleep characteristics in dogs; effect on caregiver-reported problem behaviours.** *Animals* 2022; 12. DOI: 10.3390/ani12141753.
- 77 Elzerman AL, DePorter TL, Beck A, et al. Conflict and affiliative behavior frequency between cats in multi-cat households: a survey-based study. J Feline Med Surg 2020; 22: 705–717.
- 78 Guy NC, Hopson M and Vanderstichel R. Litterbox size preference in domestic cats (*Felis catus*). *J Vet Behav* 2014; 9: 78–82.
- 79 Ellis JJ, McGowan RTS and Martin F. Does previous use affect litter box appeal in multi-cat households? Behav Process 2017; 141: 284–290.
- 80 Carney HC, Sadek TP, Curtis TM, et al. AAFP and ISFM guidelines for diagnosing and solving house-soiling behavior in cats. J Feline Med Surg 2014; 16: 579–598.
- 81 Mengoli M, Mariti C, Cozzi A, et al. Scratching behaviour and its features: a questionnaire-based study in an Italian sample of domestic cats. *J Feline Med Surg* 2013; 15: 886–892.
- 82 Wilson C, Bain M, DePorter T, et al. **Owner observations** regarding cat scratching behavior: an internet-based survey. *J Feline Med Surg* 2016; 18: 791–797.
- 83 Formenton MR, Pereira MAA and Fantoni DT. **Small animal massage therapy:** a brief review and relevant observations. *Top Companion Anim Med* 2017; 32: 139–145.
- 84 Taylor S, Caney S, Bessant C, et al. Online survey of owners' experiences of medicating their cats at home. J Feline Med Surg 2022; 24: 1283–1293.
- 85 Nichelason AE, Schultz KK, Bernard AJ, et al. **Oil-based compounding flavors more accepted by feline patients.** *J Am Vet Med Assoc* 2022; 261: 104–110.
- 86 Zhang L, Bian Z, Liu Q, et al. Dealing with stress in cats: what is new about the olfactory strategy? Front Vet Sci 2022: 9. DOI: 10.3389/fvets.2022.928943.
- 87 Snowdon CT, Teie D and Savage M. Cats prefer speciesappropriate music. *Appl Anim Behav Sci* 2015; 166: 106–111.
- 88 Witzel-Rollins A and Murphy M. Assessing nutritional requirements and current intake. Vet Clin North Am Small Anim Pract 2020; 50: 925–937.
- 89 Taylor S, Chan DL, Villaverde C, et al. **2022 ISFM consensus** guidelines on management of the inappetent hospitalised cat. *J Feline Med Surg* 2022; 24: 614–640.
- 90 Sadek T, Hamper B, Horwitz D, et al. Feline feeding programs: addressing behavioural needs to improve feline health and wellbeing. J Feline Med Surg 2018; 20: 1049–1055.
- 91 Eyre R, Trehiou M, Marshall E, et al. **Aging cats prefer warm food.** *J Vet Behav* 2022; 47: 86–92.
- 92 Quimby JM, Lake RC, Hansen RJ, et al. Oral, subcutaneous, and intravenous pharmacokinetics of ondansetron in healthy cats. J Vet Pharmacol Ther 2014; 37: 348–353.

Available with additional resources at catvets.com/hospice

Article reuse guidelines: sagepub.co.uk/journals-permissions